



# **BEHAVIORAL HEALTH SERVICES DIRECTORY**

**County of Orange  
Health Care Agency  
Behavioral Health Services**



## **COUNTY & COUNTY-CONTRACTED PROGRAMS**

**February 2015**

# TABLE OF CONTENTS

<a href="#"><u>Adult Mental Health Services (AMHS) Inpatient-ResCare.....</u></a>	<a href="#"><u>3</u></a>
<a href="#"><u>Adult Mental Health Services (AMHS) Outpatient Services.....</u></a>	<a href="#"><u>25</u></a>
<a href="#"><u>Alcohol and Drug Abuse Services (ADAS).....</u></a>	<a href="#"><u>66</u></a>
<a href="#"><u>Central Programs.....</u></a>	<a href="#"><u>93</u></a>
<a href="#"><u>Children and Youth Services (CYS).....</u></a>	<a href="#"><u>96</u></a>
<a href="#"><u>Innovations.....</u></a>	<a href="#"><u>137</u></a>
<a href="#"><u>Prevention &amp; Intervention (P&amp;I).....</u></a>	<a href="#"><u>145</u></a>
<a href="#"><u>Workforce Education and Training (WET).....</u></a>	<a href="#"><u>175</u></a>
<a href="#"><u>The Office of the Public Guardian.....</u></a>	<a href="#"><u>177</u></a>

# **Adult Mental Health Services (AMHS) – Inpatient ResCare**

## **Acute Psychiatric Inpatient Treatment – College Hospital**

**Serving:** Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

**Facility:** County Contracted–College Hospital, Costa Mesa

**Region:** Countywide

**Address:** 301 Victoria Street, Costa Mesa, CA 92627

**Phone:** (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

**Web Address:** [www.collegehospitals.com/](http://www.collegehospitals.com/)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and recreational therapies in addition to discharge planning for aftercare.

**Eligibility:** Medi-Cal, Medicare, private insurance and those without funding as County of Orange Health Care Agency resources permit

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## **Acute Psychiatric Inpatient Treatment – Royale Therapeutic Residential Center**

**Serving:** Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

**Facility:** County Contracted–Royale Therapeutic Residential Center

**Region:** Countywide

**Address:** 1030 W. Warner Avenue, Santa Ana, CA 92707

**Phone:** (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this psychiatric evaluation unit provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and activities therapies in addition to discharge planning for aftercare.

**Eligibility:** Medi-Cal, Medicare, private insurance and those without funding as County of Orange Health Care Agency resources permit.

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## **Acute Psychiatric Inpatient Treatment – University of California at Irvine, Medical Center**

**Serving:** Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

**Facility:** County Contracted–University of California at Irvine, Medical Center

**Region:** Countywide

**Address:** 101 The City Drive South, Orange, CA 92868

**Phone:** (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

**Web Address:** [www.healthcare.uci.edu/pm.asp](http://www.healthcare.uci.edu/pm.asp)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and activities therapies in addition to discharge planning for aftercare.

**Eligibility:** Medi-Cal, Medicare, private insurance

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Acute Psychiatric Inpatient Treatment – Western Medical Center

**Serving:** Adults age 18 and older, requiring acute psychiatric inpatient treatment in a secured setting

**Facility:** County Contracted–Western Medical Center, Anaheim

**Region:** Countywide

**Address:** 1025 S. Anaheim Blvd., Anaheim, CA 92805

**Phone:** (714) 834-6900 for referral by Evaluation and Treatment Services (ETS)

**Web Address:** [www.westernmedanaheim.com](http://www.westernmedanaheim.com)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this acute psychiatric inpatient hospital program provides assessment, treatment and stabilization for clients in crisis. Treatment may include medications in conjunction with group and activities therapies in addition to discharge planning for aftercare.

**Eligibility:** Medi-Cal, Medicare, private insurance and those without funding as County of Orange Health Care Agency resources permit.

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – The Anne Sippi Clinic

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a highly structured residential setting

**Facility:** County Contracted–The Anne Sippi Clinic

**Region:** Countywide

**Address:** 2457 Endicott Street, Los Angeles, CA 90032

**Phone:** (714) 834-5722 for referral

**Web Address:** [www.schizophrenia-help.com/](http://www.schizophrenia-help.com/)

**Program Description:** As part of the Inpatient and long-term housing or Residential Care program, this residential care facility provides medication management, individual and group psychotherapy and recreational therapies combined in an individualized treatment program with the goal of helping clients to develop the skills needed for independent community living.

**Eligibility:** SSI and SSDI beneficiaries with Medi-Cal and/or Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Community Care Center

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Community Care Center

**Region:** Countywide

**Address:** 2335 S. Mountain Avenue, Duarte, CA 91010

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and long-term housing or Residential Care program, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long-term care setting.

**Eligibility:** Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week



## Long Term Care – Country Villa

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Country Villa

**Region:** Countywide

**Address:** 4580 Palm Drive, Riverside, CA 92501

**Phone:** (714) 834-5722 for referral

**Web Address:** [www.countryvillahealth.com/locations/details/53](http://www.countryvillahealth.com/locations/details/53)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Downey Community Health Care Center

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in an open, unlocked setting

**Facility:** County Contracted–Downey Community Health Care Center

**Region:** Countywide

**Address:** 8425 Iowa Street, Downey, CA 90242

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

**Eligibility:** Medi-Cal, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Landmark Medical Center

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Landmark Medical Center

**Region:** Countywide

**Address:** 2020 N. Garey Avenue, Pomona, CA 91767

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## **Long Term Care – Royale Mission Viejo Mental Health Rehabilitation Center (MHRC)**

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Royale Mission Viejo Mental Health Rehabilitation Center (MHRC)

**Region:** Countywide

**Address:** 23228 Madero, Mission Viejo, CA 92691

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, the MHRC is an 80-bed long term care facility providing individualized treatment programs designed to maximize recovery and foster skills to facilitate a return to community living. Treatment modalities include medication, group, individual and recreational therapies with a strong emphasis on development of vocational skills. Fifteen of the 80 beds are identified as the Telecare STEPs (Striving Towards Enhanced Partnerships) program and these individuals receive targeted case management wrap around services to assist with acclimation to community living from an Institute for Mental Disease (IMD) or other long term care facilities.

**Eligibility:** Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Metropolitan State Hospital

**Serving:** Adults age 18 to 65, requiring intensive psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Metropolitan State Hospital

**Region:** Countywide

**Address:** 11401 S. Bloomfield Avenue, Norwalk, CA 90650

**Phone:** (714) 834-5722 for referral

**Web Address:**

[www.dmh.ca.gov/services\\_and\\_programs/state\\_hospitals/metropolitan/default.asp](http://www.dmh.ca.gov/services_and_programs/state_hospitals/metropolitan/default.asp)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this State Hospital program provides individualized treatment (including medication management, and individual and group activities therapies) focused on maximizing recovery and helping clients to develop the skills needed to return to a community setting. Metropolitan State Hospital is a tobacco free facility.

**Eligibility:** Metropolitan State Hospital does not admit individuals with a charge or conviction of a sex crime. The facility also does not admit individuals with a conviction of murder, or a history of escape from a locked detention facility.

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Patton State Hospital

**Serving:** Adults age 18 to 65, requiring intensive psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted – Patton State Hospital

**Region:** Countywide

**Address:** 3102 E. Highland Avenue, Patton, CA 92369

**Phone:** (714) 834-5722 for referral

**Web Address:** [www.dmh.ca.gov/services\\_and\\_programs/state\\_hospitals/patton/default.asp](http://www.dmh.ca.gov/services_and_programs/state_hospitals/patton/default.asp)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this State Hospital program provides individualized treatment (including medication management, individual, group and activities therapies) focused on maximizing recovery and helping clients to develop the skills needed to return to a community setting. Patton State Hospital is a tobacco free facility.

**Eligibility:** Only forensic and civilly committed individuals

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Royale Therapeutic Residential Center

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Royale Therapeutic Residential Center

**Region:** Countywide

**Address:** 1030 W. Warner Avenue, Santa Ana, CA 92702

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

**Eligibility:** Medi-Cal, Medicare, Private Pay and Unfunded as County of Orange Health Care Agency resources permit.

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Sierra Vista

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Sierra Vista

**Region:** Countywide

**Address:** 3455 E. Highland Avenue, San Bernardino, CA 92346

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Providing Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week



## Long Term Care – Sylmar Health and Rehabilitation Center

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Sylmar Health and Rehabilitation Center

**Region:** Countywide

**Address:** 12220 Foothill Blvd., Sylmar, CA 91342

**Phone:** (714) 834-5722 for referral

**Web Address:** [www.goldenstatehealth.com/facilities/sylmar.html](http://www.goldenstatehealth.com/facilities/sylmar.html)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is an Institute for Mental Disease (IMD) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Vista Knoll

**Serving:** Adults age 18, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Vista Knoll

**Region:** Countywide

**Address:** 2000 Westwood Road, Vista, CA 92083

**Phone:** (714) 834-5722 for referral

**Web Address:** [www.vistaknoll.com/contact.aspx](http://www.vistaknoll.com/contact.aspx)

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a Neurological Behavior Care Unit focused on assessing, diagnosing, and treating medical conditions in addition to helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care setting.

**Eligibility:** Must have a medical issue that warrants Skilled Nursing Care. Medi-Cal, Medicare, Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – West Anaheim Therapeutic Residential Center

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Extended Care, West Anaheim Therapeutic Residential Center

**Region:** Countywide

**Address:** 645 S. Beach Blvd., Anaheim, CA 92804

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Long Term Care – Westminster Therapeutic Residential Center

**Serving:** Adults age 18 to 65, requiring psychiatric treatment for an extended period in a secured setting

**Facility:** County Contracted–Extended Care, Westminster Therapeutic Residential Center

**Region:** Countywide

**Address:** 206 Hospital Circle, Westminster, CA 92683

**Phone:** (714) 834-5722 for referral

**Web Address:** N/A

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, this facility is a Skilled Nursing Facility (SNF) providing a 27-hour per week Specialized Treatment Program (STP) focused on helping clients to develop the skills needed to return to a community setting. Medication management and other adjunctive therapies are utilized in this long term care psychiatric residential setting.

**Eligibility:** Medi-Cal, Medicare and Private Pay

**Language(s):** English, Spanish, Vietnamese and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week

## Homeless Multi-Service Center

**Serving:** Adults age 18 and older

**Facility:** County Contracted – Mental Health Association of Orange County

**Region:** Countywide

**Address:** 2416 South Main Street, Santa Ana, CA 92707

**Phone:** (714) 638-1530

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Homeless Multi-Service Center is a drop-in center for homeless individuals with mental illness or co-occurring disorders. Services at the Center include evaluation and assessment, individual and group counseling, substance abuse prevention and education, case management, referral services, housing services, vocational services, and other therapeutic activities. The Center also provides a hot lunch, a light breakfast and snacks, access to shower facilities, laundry services, local telephone calls, clothing, bus vouchers, a place for consumers to receive their mail, and referrals to appropriate mental health services according to their need. Daily transportation is provided between the County's mental health short-term housing programs and the Center. The goal of the Center is to provide homeless disabled individuals with assistance in an atmosphere in which they feel safe and comfortable to engage in services and address their illness.

**Eligibility:** Must be homeless and mentally disabled. Referrals come from County-contracted short-term housing providers, community outreach workers, community social service referrals, consumer referrals and walk-ins.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean

**Hours of Operation:** 6 a.m. to 3 p.m. daily, 7-days a week, 365-days a year

## Short-Term Housing Services

**Serving:** Adults age 18 and above

**Facility:** County Contracted–The Friendship Shelter, Laguna Beach and Wisteria House, Santa Ana

**Region:** Countywide

**Program Administration Address:** 405 W. 5th St., Ste. 500, Santa Ana, CA 92701

**Phone:** (714) 796-0200 for referral by the Residential Care and Housing Office

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services, the Short-Term Housing program provides temporary emergency shelter to homeless clients linked with County of Orange Adult Mental Health Services and County Contracted clinics. Clients must have a proposed housing plan developed together with their Care Coordinator and work towards the goal of securing permanent housing.

**Eligibility:** Homeless clients who are currently linked with the AMHS County or County-Contracted non-Full Service Partnership (FSP) clinics

**Language(s):** English, Spanish, and Vietnamese (provided by referring Care Coordinators)

**Hours of Operation:** 24-hours a day, 7-days a week

## Residential Rehabilitation

**Serving:** Adults age 18 and up

**Facility:** County Contracted

**Region:** Countywide

**Program Administration:** Placement into the following sites requires referral by the Residential Care and Housing Office, 405 W. 5th St., Santa Ana, CA 92701:

BMD Rescare, Inc.: Caring Village, Anaheim and Palm Village, Garden Grove

Founder's House of Hope, Inc., Artesia

Grace Ortega-Pulce: L.G. Manor I and II, Santa Ana

Irene Chvilicek: Leisure Tower II, Anaheim

Stanford Homes, Inc., Anaheim

**Phone:** (714) 796-0200 for referral

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** As part of the Inpatient and Residential Care or long-term housing services provided within licensed community care facilities, the Residential Rehabilitation program focuses on consumer-centered rehabilitative mental health services which include behavioral management services, social skills training, vocational and pre-vocational activities, physical activities, individual and group recreational outings, the planning and implementation of client-driven goals, transportation to essential appointments and medication support services. Residents transition to less intensive settings within 18 months of admission.

**Eligibility:** Please contact the Residential Care and Housing Office, (714) 796-0200

**Language(s):** English, Spanish and Tagalog

**Hours of Operation:** 24-hours a day, 7-days a week

## Shelter Plus Care

**Serving:** Adults ages 18 and above

**Facility:** County Operated

**Region:** Countywide

**Program Administration Address:** Residential Care and Housing Office, 405 W. 5th St., Santa Ana, CA 92701

**Phone:** (714) 796-0200 for referral

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** As part of the Adult Mental Health Services Residential Care and Housing Program, Shelter Plus Care is a permanent supportive housing program that provides rental assistance to persons who are disabled due to mental illness, substance abuse, HIV/AIDS, are homeless, and have low income. Applicants must be current participants in supportive services through the Orange County Health Care Agency (HCA) service network. This program is collaboration between Orange County Health Care Agency, Behavioral Health Services and Orange County Housing Authority.

**Eligibility:** Applications are accepted during specific time periods.

**Language(s):** English, Spanish, Vietnamese and Farsi (provided by referring Care Coordinators)



# **Adult Mental Health Services (AMHS) – Outpatient Services Outpatient Clinic Operations**

## **Anaheim AMHS Clinic (Access Point)**

**Serving:** Adults, Outpatient Clinic

**Facility:** County Operated

**Region:** North (Anaheim, Anaheim Hills, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia, Yorba Linda)

**Address:** 2035 E. Ball Rd., Ste. 200, Anaheim, CA 92806

**Phone:** (714) 517-6300 **Fax:** (714) 517-6306

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** Adult Mental Health Services (AMHS) provides recovery oriented behavioral health services which emphasize individual needs, strengths, choices, and involvement in service planning and implementation. Services include assessment, evaluation, collateral therapy, individual and group therapy, substance abuse treatment, medication support, rehabilitation, linkage and consultation, placement, plan development, crisis intervention and specialized residential services.

**Eligibility:** Eligible individuals are adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit a significant impairment in their ability to function in the community. Individuals eligible for the program typically do not have access to other resources, and may have a history of psychiatric hospitalization.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Mission Viejo AMHS Clinic (Access Point)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Balboa, Corona Del Mar, Dana Point, Laguna Beach, Laguna Hills, Laguna Niguel, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente, San Juan Capistrano)

**Address:** 23228 Madero, Mission Viejo, CA 92691

**Phone:** (949) 454-3940   **Fax:** (949) 770-1953

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** Adult Mental Health Services (AMHS) provides recovery oriented behavioral health services which emphasize individual needs, strengths, choices, and involvement in service planning and implementation. Services include assessment, evaluation, collateral therapy, individual and group therapy, substance abuse treatment, medication support, rehabilitation, linkage and consultation, placement, plan development, crisis intervention and specialized residential services.

**Eligibility:** Adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder and exhibit a significant impairment in their ability to function in the community. Individuals eligible for the program typically don't have access to other resources and may have a history of psychiatric hospitalization.

**Language(s):** English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Santa Ana AMHS Clinic (Access Point)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** East (Costa Mesa, El Modena, Irvine, Newport Beach, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park)

**Address:** 1200 North Main Street, Suite 200, Santa Ana, CA 92701

**Phone:** (714) 480-6767   **Fax:** (714) 568-4362

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** Adult Mental Health Services (AMHS) provides recovery oriented behavioral health services which emphasize individual needs, strengths, choices, and involvement in service planning and implementation. Services include assessment, evaluation, collateral therapy, individual and group therapy, substance abuse treatment, medication support, rehabilitation, linkage and consultation, placement, plan development, crisis intervention and specialized residential services.

**Eligibility:** Adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder and exhibit a significant impairment in their ability to function in the community. Individuals eligible for the program typically don't have access to other resources and may have a history of psychiatric hospitalization.

**Language(s):** English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Westminster AMHS Clinic (Access Point)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** West (Cypress, Fountain Valley, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Westminster)

**Address:** 14140 Beach Blvd., Ste. 223, Westminster, CA 92683

**Phone:** (714) 896-7566 **Fax:** (714) 896-7408

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** Adult Mental Health Services (AMHS) provides recovery oriented behavioral health services which emphasize individual needs, strengths, choices, and involvement in service planning and implementation. Services include assessment, evaluation, collateral therapy, individual and group therapy, substance abuse treatment, medication support, rehabilitation, linkage and consultation, placement, plan development, crisis intervention and specialized residential services.

**Eligibility:** Adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder and exhibit a significant impairment in their ability to function in the community. Individuals eligible for the program typically don't have access to other resources and may have a history of psychiatric hospitalization.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Program for Assertive Community Treatment (PACT)

**Serving:** Adult, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Mission Viejo, San Clemente, San Juan Capistrano, Laguna Beach, Laguna Niguel, Lake Forest, Dana Point, Laguna Hills)

**Address:** 5 Mareblu, Aliso Viejo, CA 92658

**Phone:** (949) 643-6930 **Fax:** (949) 643-6944

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Adult Program for Assertive Community Treatment serves adults 18 years of age and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

**Eligibility:** Individuals who are eligible for PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Program for Assertive Community Treatment (PACT)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** South

**Address:** 3115 Redhill Avenue, Costa Mesa, CA 92626

**Phone:** (714) 850-8463   **Fax:** (714) 850-8492

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Adult Program for Assertive Community Treatment (PACT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

**Eligibility:** Individuals who are eligible for PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Program for Assertive Community Treatment (PACT)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** North (Fullerton, Whittier, Buena Park, Atwood, Brea, La Habra, Placentia, Yorba Linda)

**Address:** 211 W. Commonwealth Ave., Fullerton, CA 92832

**Phone:** (714) 447-7000   **Fax:** (714) 447-7003

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Adult Program for Assertive Community Treatment (PACT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

**Eligibility:** Individuals who are eligible for PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Program for Assertive Community Treatment (PACT)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** Central Orange County

**Address:** 1200 North Main Street, Suite 200, Santa Ana, CA 92701

**Phone:** (714) 480-6767    **Fax:** (714) 568-4362

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Adult Program for Assertive Community Treatment (PACT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

**Eligibility:** Individuals who are eligible for PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday



## Program for Assertive Community Treatment (PACT)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** West (Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Westminster)

**Address:** 14140 Beach Blvd., Ste. 223, Westminster, CA 92683

**Phone:** (714) 896-7566 **Fax:** (714) 896-7408

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Adult Program for Assertive Community Treatment (PACT) serves adults 18 years of age and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

**Eligibility:** Individuals who are eligible for PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

**Serving:** Adults 18 to 26 years of age, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** 2035 E. Ball Rd., Ste. 200, Anaheim, CA 92806

**Phone:** (714) 517-6300   **Fax:** (714) 517-6306

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning.

**Eligibility:** Individuals who are eligible for TAY PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

**Serving:** Adults 18 years of age and older, Outpatient

**Facility:** County Operated

**Region:** South (Balboa, Corona Del Mar, Costa Mesa, El Toro, Fountain Valley, Irvine, Newport Beach)

**Address:** 3115 Redhill Avenue, Costa Mesa, CA 92626

**Phone:** (714) 850-8463   **Fax:** (714) 850-8492

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning.

**Eligibility:** Individuals who are eligible for TAY PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Korean, and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

**Serving:** Adults 18 years of age and older, Outpatient

**Facility:** County Operated

**Region:** North (Fullerton, Whittier, Buena Park, Atwood, Brea, La Habra, Placentia, Yorba Linda)

**Address:** 211 W. Commonwealth Avenue, Fullerton, CA 92832

**Phone:** (714) 447-7000   **Fax:** (714) 447-7003

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning.

**Eligibility:** Individuals who are eligible for TAY PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Korean, and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

**Serving:** Adults 18 years of age and older, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Balboa, Corona Del Mar, Dana Point, Laguna Beach, Laguna Hills, Laguna Niguel, Lake Forest, Mission Viejo, Rancho Santa Margarita, San Clemente, San Juan Capistrano)

**Address:** 23228 Madero, Mission Viejo, CA 92691

**Phone:** (949) 454-3940   **Fax:** (949) 770-1953

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning.

**Eligibility:** Individuals who are eligible for TAY PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Korean, and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

**Serving:** Adults 18 years of age and older, Outpatient

**Facility:** County Operated

**Region:** East (Costa Mesa, El Modena, Irvine, Newport Beach, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park)

**Address:** 1200 North Main Street, Suite 200, Santa Ana, CA 92701

**Phone:** (714) 480-6767   **Fax:** (714) 568-4362

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning.

**Eligibility:** Individuals who are eligible for TAY PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Korean, and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)

**Serving:** Adults 18 years of age and older, Outpatient

**Facility:** County Operated

**Region:** West (Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Westminster)

**Address:** 14140 Beach Blvd., Ste. 223, Westminster, CA 92683

**Phone:** (714) 896-7566   **Fax:** (714) 896-7408

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for individuals from age 18 to 26 who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning.

**Eligibility:** Individuals who are eligible for TAY PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** English, Spanish, Vietnamese, Korean, and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Older Adult Services Program for Assertive Community Treatment (OAS PACT)

**Serving:** Adults 59 years of age and older, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** 1901 East Fourth Street, Suite 312, Santa Ana, CA 92705

**Phone:** (714) 972-3700 **Fax:** (714) 972-3744

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Older Adult Services Program for Assertive Community Treatment (OAS PACT) serves adults 59 years of age and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for older adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

**Eligibility:** Individuals who are eligible for OAS PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year, or frequent Emergency Room visits.

**Language(s):** English, Spanish, Vietnamese, Korean, and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday



## Older Adult Recovery Services

**Serving:** Adults 59 years and older, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** 1901 East Fourth Street, Suite 312, Santa Ana, CA 92705

**Phone:** (714) 972-3700 **Fax:** (714) 972-3744

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** Older Adult Recovery Services provides in-home assessment, linkage, individual therapy, substance abuse treatment, case management, medication support, linkage to primary care support, and a variety of recovery services for seniors who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing significant impairments in their community functioning.

**Eligibility:** Eligible individuals are seniors, ages 59 and older, who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically do not have access to other resources.

**Language(s):** English, Spanish, Vietnamese and Farsi (interpretation of other languages is available upon request)

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Older Adult Services Senior Health Outreach & Prevention Program (SHOPP)

**Serving:** Older adults age 60 and above

**Facility:** County Operated

**Region:** Countywide

**Address:** 1901 East Fourth Street, Suite 312, Santa Ana, CA 92705

**Phone:** (714) 972-3700 **Fax:** (714) 972-3744

**Web Address:** <http://ochealthinfo.com/phs/about/phn/specialized/shopp>

**Program Description:** The SHOPP Behavioral Health Clinicians provide engagement services, crisis intervention, assessment, and linkage to resources for older adults ages 60 and above who are experiencing a functional impairment related to a mental health issue.

**Eligibility:** Orange County Residents

**Language(s):** English, Spanish, Vietnamese, Farsi, Korean

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Thursday; 8 a.m.–5 p.m., Friday

## Older Adult Services Substance Abuse Resource Team (START)

**Serving:** Older adults age 60 and above

**Facility:** County Operated

**Region:** Countywide

**Address:** 1901 East Fourth Street, Suite 312, Santa Ana, CA 92705

**Phone:** (714) 972-3700 **Fax:** (714) 972-3744

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs/start>

**Program Description:** START is an in-home service for older adults ages 60 and above who have a serious mental illness and misuse substances such as alcohol, recreational drugs, over the counter and prescription medications. START serves older adults unable to access traditional services geared toward drug and alcohol abuse. Services include engagement, brief intervention, mental health and substance abuse counseling and education, coordination with health care providers, case management, information and linkage to community services and inpatient treatment programs.

**Eligibility:** Orange County Residents

**Language(s):** English, Spanish, Vietnamese, Farsi, Korean

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Thursday; 8 a.m.–5 p.m., Friday

## Pacific Asian Unit Program for Assertive Community Treatment (PAU PACT)

**Serving:** Pacific Asian Adults, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** 1200 North Main Street, Suite 201, Santa Ana, CA 92701

**Phone:** (714) 480-6767   **Fax:** (714) 568-4362

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs/clinics>

**Program Description:** The Pacific Asian Unit Program for Assertive Community Treatment (PAU PACT) serves primarily monolingual Pacific Asian individuals, ages 18 years and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. PACT provides assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance abuse treatment, and a variety of recovery services for adults. Typically, the individuals in this program have not been able to access or benefit from traditional treatment programs.

**Eligibility:** Individuals who are eligible for PACT have a mental illness diagnosis, may have a co-occurring substance abuse disorder, and have had at least two psychiatric hospitalizations within the past year.

**Language(s):** Cambodian, Laotian and Thai

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Pacific Asian Unit (PAU) Clinic

**Serving:** Pacific Asian Adults, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** 14140 Beach Blvd., Ste. 200, Westminster, CA 92683

**Phone:** (714) 896-7574   **Fax:** (714) 896-7332

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs/clinics>

**Program Description:** The Pacific Asian Unit Outpatient Clinic serves primarily monolingual individuals, age 18 years and older who are living with a chronic and persistent mental illness, may have a co-occurring substance abuse disorder, and who are experiencing multiple significant impairments in their community functioning. The clinic provides assessment, linkage, individual and group therapy, case management, medication support, substance abuse treatment, and a variety of recovery services for adults.

**Eligibility:** Eligible individuals are adults who have a serious and persistent mental illness, may have a co-occurring substance abuse disorder, and exhibit an impairment in their ability to function in the community. Individuals eligible for the program typically don't have access to other resources, and a history of psychiatric hospitalization.

**Language(s):** Vietnamese

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

# **Adult Mental Health Services (AMHS) – Outpatient Services Outpatient Crisis**

## **Assisted Outpatient Treatment (AOT)**

**Serving:** All Orange County residents

**Facility:** County Operated

**Administrative Address:** 405 W. 5th Street, Santa Ana, CA 92701

**Phone:** (855) HCA-4122 (855-422-4122)

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs/aot>

**Program Description:** The Assisted Outpatient Treatment (AOT) program, also known as Laura’s Law, provides court-ordered treatment for persons with severe mental illness who meet specific criteria. The program is designed to assist individuals who are resistant to obtaining or maintaining treatment. To qualify for the program, an individual must have a serious mental illness and a recent history of psychiatric hospitalizations, incarcerations, or acts, threats or attempts of serious violent behavior towards them self or others.

**Eligibility:** All ages and groups

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Centralized Assessment Team (CAT) and Psychiatric Evaluation and Response Team (PERT)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** Mobile service

**Phone:** (866) 830-6011 **Fax:** (714) 954-2986

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs/ces>

**Program Description:** The Centralized Assessment Team (CAT) provides 24 hour mobile response services to any adult who has a psychiatric emergency. This program assists law enforcement, social service agencies, and families in providing crisis intervention services for the mentally ill. CAT is a multi-disciplinary program that conducts risk assessments, initiates involuntary hospitalizations, provides resources and linkage, and conducts follow up contacts for individuals evaluated. Bilingual/bi-cultural staff works with family members to provide information, referrals, and community support services.

The Psychiatric Evaluation and Response Team (PERT) is a partnership with law enforcement, which includes designated police officers and mental health staff that respond to calls from officers in the field. Mental health consultations are provided for individuals in an apparent mental health crisis. The program also provides outreach and follow up services to ensure linkage to ongoing services.

**Eligibility:** All residents of Orange County

**Language(s):** English, Spanish, Vietnamese, Korean, Cambodian, Arabic and Tagalog

**Hours of Operation:** 24-hours a day, 7-days a week, 365-days a year

## Evaluation and Treatment Services (ETS)

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** Countywide

**Address:** 1030 W. Warner, Santa Ana, CA 92707

**Phone:** (714) 834-6900   **Fax:** (714) 850-1066

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs/clinics/>

**Program Description:** Evaluation and Treatment Services (ETS) provides emergency psychiatric evaluation and crisis stabilization to adults ages 18 and older on a 24-hour, 7-days per week basis. Crisis stabilization includes crisis intervention, medication administration, consultation with significant others and outpatient providers, and linkage and/or referral to follow-up care and community resources. ETS provides telephonic psychiatric consultation for community emergency rooms and other county operated and contracted program staff requesting access to ETS or inpatient psychiatric services in the community. The goal of this service is to refer clients to the most appropriate non-hospital setting when indicated, and to authorize admission to psychiatric inpatient units when the need for this level of care is present.

**Eligibility:** All residents of Orange County

**Language(s):** English, Spanish, Vietnamese, Korean and Farsi

**Hours of Operation:** 24-hours a day, 7-days a week, 365-days a year

**Eligibility:** Medi-Cal

**Providing Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–7 p.m., Monday–Friday; Saturdays are available by appointment



## Telecare TREEhouse - Adult Crisis Residential Program

**Serving:** Adults ages 18 through 59

**Facility:** County Contracted

**Region:** Countywide

**Address:** 401 S. Tustin Street, Building D, Orange CA 92866

**Phone:** (714) 289-3936    **Fax:** (714) 289-3938

**Web Address:** <http://www.telecarecorp.com/programs/116>

**Program Description:** The T.R.E.E. House (“Total Recovery Enriching Experience”) is an adult crisis residential program. It is a safe environment for adults experiencing a mental health crisis and that need additional support to avoid hospitalization, stabilize symptoms, and return to their previous level of functioning. The program also provides co-occurring services for people who are experiencing a mental health crisis and also have substance abuse issues. The program provides short-term, voluntary services, typically lasting 7 to 14 days. The focus of the program will be client-centered and recovery-focused and will underscore the concept of personal responsibility for the client’s illness and independence. The program is designed to enhance an individual’s social connection with family or community so that they can move back into the community and prevent an inpatient stay. Services include crisis intervention, development of a Wellness Recovery Action Plan (WRAP), individual and family therapy, group rehabilitation treatment, assistance with self-administration of medications, case management and discharge planning.

**Eligibility:** Orange County residents

**Languages(s):** English, Spanish, Korean, Vietnamese

**Hours of Operation:** 24-hours a day, 7-days a week, 365-days a year

**Access:** Contact the Centralized Assessment Team at (866) 830-6011

# **Adult Mental Health Services (AMHS) – Outpatient Services Mental Health Services Act (MHSA)**

## **Adult Supported Employment (Employment WORKS)**

**Serving:** Orange County Adults 18 and older

**Facility:** County Contracted – Goodwill Industries of Orange County

**Address:** (North County) Cedarbrook Business Park, 2250 S. Yale St, Suite A, Santa Ana, CA 92704  
(South County) 23871 Via Fabricante, Suite 401 & 402, Mission Viejo, CA 92691

**Region:** Countywide

**Phone:** North County (714) 638-1741  
South County (949) 900-0550

**Fax:** (714) 638-4497  
(949) 900-0555

**Web Address:** [www.ocgoodwill.org](http://www.ocgoodwill.org)

**Program Description:** The Adult Supported Employment program, known as Employment WORKS, offers individuals who are seriously and persistently mentally ill the opportunity to participate in supported employment services. The program offers individualized job placement and supportive vocational services.

**Eligibility:** Orange County Adults 18 and older who are receiving services from county-operated adult outpatient clinics; county-contracted adult outpatient clinics, recovery centers and select Prevention and Intervention programs; and county-contracted adult and transitional age youth full service partnerships.

**Language(s):** English, Spanish, Vietnamese, Thai, Farsi, and Korean

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Older Adult Support Intervention Systems (OASIS)

**Serving:** Adults

**Facility:** County Contracted

**Region:** Countywide

**Address:** 12800 Garden Grove Blvd., Ste. F, Garden Grove, CA 92843

**Phone:** (714) 399-3480 **Fax:** (714) 399-3481

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** Older Adult Support Intervention Systems (OASIS) is an Older Adult Full Service Partnership Program that serves the target population of 60 and over. Services include twenty-four hours a day, seven days a week intensive case management/wraparound services, community based outpatient services, peer mentoring, housing supports, meal services, transportation services, benefit acquisition, supported employment/education services, linkage to primary health care and integrated services for co-occurring disorder treatment. Full Service Partnerships provide an integrated team to develop plans for the consumer and provide the full spectrum of community services, so that the consumers can reach their identified goals. Programs are strength-based, with the focus on the person rather than the disease. Services are provided to those seniors who need them to maintain their current housing. Services are delivered at the consumer's home, room and board, assisted living facility, or wherever the consumer resides. The program works with families and significant others to ensure that the client is able to remain in the lowest level of placement. These seniors are at risk of institutionalization, criminal justice involvement and are homeless or at risk of homelessness. The program is linguistically and culturally capable of providing services to the underserved ethnic populations in Orange County, including Vietnamese and Spanish-speaking consumers.

- A. Crisis management
- B. Housing services
- C. 24-hours a day, 7-days a week emergency response
- D. Community-based wraparound recovery services
- E. Employment and educational services
- F. Transportation
- G. Illness education and self-management
- H. Medication support
- I. Dual diagnosis recovery services
- J. Linkage to financial benefits/entitlements
- K. Family and peer support
- L. Supportive socialization and meaningful community role

**Eligibility:** 60 years of age and older, chronically mentally ill, homeless or in imminent risk of homelessness. May or may not be dually diagnosed.

**Language(s):** English, Spanish, Vietnamese, Farsi and Tagalog

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday; some Saturday programming

## Opportunity Knocks (OK)

**Serving:** Adults, Outpatient

**Facility:** County Contractor

**Region:** Countywide

**Address:** 12800 Garden Grove Blvd., Suite F&G, Garden Grove, CA 92843

**Phone:** (714) 620-8131   **Fax:** (714) 620-8132

**Web Address:** <http://ohealthinfo.com/bhs/about/pi/mhsa/fsp/adult/ok/>

**Program Description:** Opportunity Knocks follows the Recovery Model and Rehabilitation Models of Care, which focus on consumer strength and self identified goals and objectives. The Opportunity Knocks program works with the Orange County Jail System, Criminal Justice System and Probation to provide a wide range of recovery and rehabilitation-focused services to adults who have a serious mental illness and who are involved in the criminal justice system. The Opportunity Knocks program uses a service delivery which provides a comprehensive clinical network of providers that best meet the needs of the clients. Services include, but are not limited to, the following:

- A. Crisis management
- B. Housing services
- C. 24-hours a day, 7-days a week intensive case management
- D. Community-based wraparound recovery services
- E. Vocational and educational Services
- F. Job coaching/developing
- G. Money management/representative payee support
- H. Transportation
- I. Illness education and self-management
- J. Medication support
- K. Dual diagnosis recovery services
- L. Linkage to financial benefits/entitlements
- M. Family and peer support
- N. Supportive socialization/meaningful community role

**Eligibility:** The target population is chronically mentally ill, homeless or in imminent risk of homelessness with history of or currently in the correctional mental health unit in Orange County Jail. The target population may or may not be dually diagnosed.

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** Monday–Friday, 8 a.m.–5 p.m., Sunday closed; Crisis Line after 5 p.m.: (714) 620-8131

## Peer Support and Wellness Center

**Serving:** Orange County Adults 18 and older

**Facility:** County Contracted – College Community Services

**Region:** Countywide

**Address:** 401 S. Tustin St., Bldg. C, Orange CA 92866

**Phone:** (714) 361-4860 **Fax:** (714) 361-4861

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa>

**Program Description:** The Peer Support and Wellness Center (also known as The Wellness Center) provides services to walk-in adults, eighteen years of age and older, who have been diagnosed with a serious mental illness, may also have a co-occurring substance use disorder, and have demonstrated progress in their recovery. The Wellness Center assists individuals in their personal growth and development, and in minimizing the stigma associated with their mental health conditions. Activities are designed to encourage and empower members to seek interests and passions outside of the adult system of care, and offer a pathway for full integration back into the community. Services include, but are not limited to, group and individual activities, classes and workshops, indoor recreation and community involvement. The program also encourages creation and maintenance of an outdoor garden, health and well-being, and relationship building. Assistance is also offered with employment readiness, job searching, educational opportunities, setting employment and educational goals, identifying volunteer or paid employment opportunities.

**Eligibility:** Must be an adult Orange County resident and have a current or past history of receiving mental health services for a serious and persistent mental illness, and may also have a co-occurring substance use disorder.

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean

**Hours of Operation:** 9:00 a.m.–5:00 p.m., Monday–Thursday; 9:00 a.m.–8:00 p.m., Friday; 9:00 a.m.–5:00 p.m., Saturday.

## Telecare And Orange (TAO)

**Serving:** Adults, Outpatient

**Facility:** County Contractor

**Region:** Countywide

**Address:** 2531 W. Woodland Drive, Anaheim, CA 92801

**Phone:** (714) 226-9888 **Fax:** (714) 226-9887

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/fsp/adult/tao/>

**Program Description:** Telecare and Orange, is an evidence- and strength-based model with the focus on the person rather than the disease. Telecare and Orange provide culturally competent, mental health services to adults with serious, chronic persistent mental illness. This program is aptly named Telecare and Orange; “TAO” means the process of nature by which all things change, which is to be followed for a life of harmony. TAO uses a multidisciplinary team, which includes a psychiatrist, a nurse, a Team Lead, and Personal Service Coordinators (PSC). The program serves as the fixed point of responsibility for all members. Caseloads are shared among the team members. We believe in a “whatever it takes approach” in supporting clients. Services will include, but not be limited to, the following:

- A. Outreach and engagement
- B. Housing services
- C. 24-hours a day, 7-days a week emergency response
- D. Community-based wraparound recovery services
- E. Vocational and educational Services
- F. Job coaching/developing
- G. Intensive case management
- H. Money management/representative payee support
- I. Flexible fund account for immediate needs
- J. Transportation
- K. Illness education and self-management
- L. Medication support
- M. Dual diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization/meaningful community role

**Eligibility:** Chronically mentally ill, homeless or in imminent risk of homelessness. May or may not be dually diagnosed.

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** Monday–Friday, 8 a.m.–5 p.m.; Saturday, by appointment only; Sunday, on–call staff; Crisis Line after 5 p.m.: (714) 397-6606

## Telecare And Orange (TAO) South

**Serving:** Adults, Outpatient

**Facility:** County Contractor

**Region:** Countywide

**Address:** 275 E. Baker St. Costa Mesa, CA 92626

**Phone:** (714) 361-6760 **Fax:** (714) 361-6768

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/fsp/adult/TAO> South

**Program Description:** Telecare South, a Full Service Partnership program, is an evidence and strength based model with the focus on the person rather than the disease. TAO South provides culturally competent, mental health services to adults with serious, chronic and persistent mental illness. TAO South uses a multidisciplinary team, which includes a psychiatrist, a nurse, a Team Lead, and Personal Service Coordinators (PSC). The program serves as the fixed point of responsibility for all members. Caseloads are shared among the team members. We believe in a “whatever it takes approach” in supporting clients. Services will include, but are not limited to, the following:

- A. Outreach and engagement
- B. Housing services
- C. 24-hours a day, 7-days a week emergency response
- D. Community-based wraparound recovery services
- E. Vocational and educational Services
- F. Job coaching/developing
- G. Consumer employment
- H. Money management/representative payee support
- I. Flexible fund account for immediate needs
- J. Transportation
- K. Illness education and self-management
- L. Medication support
- M. Dual diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization/meaningful community role

**Eligibility:** Chronically mentally ill, homeless or in imminent risk of homelessness. May or may not be dually diagnosed.

**Providing Language(s):** English, Spanish, French, Chinese, Hebrew and Vietnamese

**Hours of Operation:** Monday–Saturday, 8 a.m.–5 p.m.; Sunday, closed; Crisis Line after 5 p.m.: (714) 673-7095

## Telecare STEPS Orange County

**Serving:** Adults, Outpatient

**Facility:** County Contractor

**Region:** Countywide

**Address:** 2100 N. Broadway, Santa Ana CA 92706-2624

**Phone:** (714) 245-6881 **Fax:** (714) 245-6891

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/fsp/adult/STEPS/>

**Program Description:** Telecare STEPS (Striving Toward Enhanced Partnerships) is a Full Service Partnership. Eighty members are referred by residential/locked facilities and 25 members will be from the forensic system. STEPS uses a multidisciplinary team supervised by a licensed Program Administrator, which includes a psychiatrist, a nurse, a Master prepared Team Lead, a Clinical Director and Personal Service Coordinators. STEPS uses a wrap-around approach to assist clients with whatever they need to gain the skills and confidence to live successfully in the community.

- A. Outreach and engagement
- B. Housing services
- C. 24-hours a day, 7-days a week emergency response
- D. Community-based wraparound recovery services
- E. Vocational and educational services
- F. Job coaching/developing
- G. Consumer employment
- H. Money management/representative payee support
- I. Flexible fund account for immediate needs
- J. Transportation
- K. Illness education and self-management
- L. Medication support
- M. Dual diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization/meaningful community role

**Eligibility:** Chronically mentally ill, homeless or in imminent risk of homelessness. May or may not be dually diagnosed.

**Providing Language(s):** English, Tagalog and Vietnamese

**Hours of Operation:** Monday–Friday, 8 a.m.–5 p.m.; Saturday, by appointment only; Sunday, on-call staff; Crisis Line after 5 p.m.: (714) 245-6881



## Whatever It Takes (WIT)/Telecare

**Serving:** Adults, Outpatient

**Facility:** County Contractor

**Region:** Countywide

**Address:** 1910 North Bush Street, Santa Ana CA 92706

**Phone:** (714) 361-7950 **Fax:** (714) 361-7966

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/fsp/adult/wit/>

**Program Description:** Whatever It Takes, a Full Service Partnership, is an evidence and strength based model with the focus on the person rather than the disease. The program offers members a final opportunity to receive services in the community rather than in jail, and it provides the support to meet requirements set by the court. Intervention plans are developed and approved by the court, with the help of officials from probation departments, district attorneys' and public defenders' offices, as well as mental health professionals and members themselves. The program serves as the fixed point of responsibility for all members. Caseloads are shared among the team members. "Whatever It Takes" refers to our approach in supporting community members in avoiding re-incarceration, hospitalization, and homelessness. Services will include, but are not limited to, the following:

- A. Outreach and engagement
- B. Housing services
- C. 24-hours a day, 7-days a week emergency response
- D. Community-based wraparound recovery services
- E. Vocational and educational Services
- F. Job coaching/developing
- G. Consumer employment
- H. Money management/representative payee support
- I. Flexible fund account for immediate needs
- J. Transportation
- K. Illness education and self-management
- L. Medication support
- M. Dual diagnosis recovery services
- N. Linkage to financial benefits/entitlements
- O. Family and peer support
- P. Supportive socialization/meaningful community role

**Eligibility:** Target population is the chronically mentally ill participating in Superior Court of Orange County's WIT Collaborative Court. Homeless or in imminent risk of homelessness, may or may not be dually diagnosed.

**Providing Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** Monday–Saturday, 8 a.m.–5 p.m.; Sunday, closed; Crisis Line after 5 p.m.: (714) 483-0367

# **Adult Mental Health Services (AMHS) – Outpatient Services Outpatient Recovery Services**

## **Administrative Services Organization (ASO)**

**Serving:** Orange County Medi-Cal Beneficiaries; children, adolescents, and adults

**Facility:** County contractor, Orange County Health Authority- CalOptima

**Region:** Countywide

**Program Administration Address:** n/a

**Phone:** (800) 723-8641 **Fax:** (714) 450-1593

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Administrative Services Organization (ASO) provides access to mental health services for Orange County Medi-Cal beneficiaries. These services include a 24-hour Access Line and referral to outpatient mental health providers. Additionally, the ASO provides ongoing development and maintenance of the Mental Health Plan Network of Providers that meet the geographical, cultural and linguistic needs of the community.

**Eligibility:** Eligible individuals are children, adolescent, and adult Orange County Medi-Cal beneficiaries who are seeking mental health services for a mental illness that is causing impairment in their community functioning.

**Language(s):** English, Spanish, Vietnamese, and Farsi (interpretation for other languages is available upon request)

**Hours of Operation:** 24-hours-a-day, 7 days a week, telephone access

## Recovery Center – College Community Services, Anaheim

**Serving:** Adults, Outpatient

**Facility:** County Contracted

**Region:** Countywide

**Address:** 1901 E. Center Street, Anaheim, CA 92805

**Phone:** (714) 780-0750

**Fax:** (714) 780-0757

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Recovery Centers (RCs) are staff and peer operated adult outpatient mental health clinics which provide less intensive services than other Adult Mental Health Services (AMHS) outpatient programs. Once a person is stabilized in the AMHS outpatient system of care, the RCs provide the next step and a gradual transition to community reintegration. A typical consumer of these services is no longer in acute crisis and is successfully meeting their basic needs. The program is designed to serve individuals that are actively engaged in their care and that are pursuing some quality of life goals, yet may still be experiencing moderate but intermittent disruption in their lives.

Services include medication support, individual and group behavioral health services, substance abuse treatment, peer support services and activities, and episodic case management. A variety of cultural and linguistic services are available. To access services, consumers are referred from other county AMHS outpatient programs.

**Eligibility:** Eligible individuals are adults, ages 18 and older, who have been treated for mental illness, may have a co-occurring substance use disorder, and are on the road to functioning independently in the community.

**Language(s):** English, Farsi, Spanish, Korean, and Vietnamese (Interpretation is available for all languages.)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Recovery Center - College Community Services, Camino Nuevo (Access Point)

**Serving:** Adults, Outpatient

**Facility:** County Contracted

**Region:** Countywide

**Address:** 1200 N. Main Street, Suite 650, Santa Ana, CA 92701

**Phone:** (714) 824-8140

**Fax:** (714) 824-8141

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Recovery Centers (RCs) are staff and peer operated adult outpatient mental health clinics which provide less intensive services than other Adult Mental Health Services (AMHS) outpatient programs. Once a person is stabilized in the AMHS outpatient system of care, the RCs provide the next step and a gradual transition to community reintegration. A typical consumer of these services is no longer in acute crisis and is successfully meeting their basic needs. Camino Nuevo is designed to meet the needs of the Hispanic community—individuals and families that are actively engaged in the consumer’s care, and that are pursuing some quality of life goals, yet may still be experiencing moderate but intermittent disruptions in life.

Specialized services are available for Hispanic community members. Services include medication support, individual and group mental health services, substance abuse treatment, peer support services and activities, and episodic case management. Consumers can access this site directly and are referred from other county AMHS outpatient programs.

**Eligibility:** Eligible individuals are adults, ages 18 and older, who have been treated for mental illness, may have a co-occurring substance use disorder, and are on the road to functioning independently in the community.

**Language(s):** Spanish Speaking, English (Interpretation is available for all languages.)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Recovery Center – Mental Health Association, Costa Mesa

**Serving:** Adults, Outpatient

**Facility:** County Contracted

**Region:** Countywide

**Address:** 420 W. 19th Street, Suite B, Costa Mesa, CA 92627

**Phone:** (949) 646-9227

**Fax:** (949) 646-9191

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Recovery Centers (RCs) are staff and peer operated adult outpatient mental health clinics which provide less intensive services than other Adult Mental Health Services (AMHS) outpatient programs. Once a person is stabilized in the AMHS outpatient system of care, the RCs provide the next step and a gradual transition to community reintegration. A typical consumer of these services is no longer in acute crisis and is successfully meeting their basic needs. The program is designed to serve individuals that are actively engaged in their care and that are pursuing some quality of life goals, yet may still be experiencing moderate but intermittent disruption in their lives.

Services include medication support, individual and group mental health services, substance abuse treatment, peer support services and activities, and episodic case management. A variety of cultural and linguistic services are available. To access services consumers are referred from other county AMHS outpatient programs.

**Eligibility:** Eligible individuals are adults, ages 18 and older, who have been treated for mental illness, may have a co-occurring substance use disorder, and are on the road to functioning independently in the community.

**Language(s):** English, Farsi, Spanish, Korean, and Vietnamese (Interpretation is available for all languages.)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Recovery Center – Mental Health Association, Garden Grove

**Serving:** Adults, Outpatient

**Facility:** County Contracted

**Region:** Countywide

**Address:** 12755 Brookhurst Street, Suite 116, Garden Grove, CA 92840

**Phone:** (714) 638-8277

**Fax:** (714) 638-8343

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Recovery Centers (RCs) are staff and peer operated adult outpatient mental health clinics which provide less intensive services than other Adult Mental Health Services (AMHS) outpatient programs. Once a person is stabilized in the AMHS outpatient system of care, the RCs provide the next step and a gradual transition to community reintegration. A typical consumer of these services is no longer in acute crisis and is successfully meeting their basic needs. The program is designed to serve individuals that are actively engaged in their care and that are pursuing some quality of life goals, yet may still be experiencing moderate but intermittent disruption in their lives.

Specialized services are available for the Vietnamese community. Services include medication support, individual and group mental health services, substance abuse treatment, peer support services and activities, and episodic case management. Cultural and linguistic services are available. To access services consumers are referred from other county AMHS outpatient programs.

**Eligibility:** Eligible individuals are adults, ages 18 and older, who have been treated for mental illness, may have a co-occurring substance use disorder, and are on the road to functioning independently in the community.

**Language(s):** English, Spanish, Farsi, Korean, and Vietnamese (Interpretation is available for all languages.)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Recovery Center – Mental Health Association, Lake Forest

**Serving:** Adults, Outpatient

**Facility:** County Contracted

**Region:** Countywide

**Address:** 22471 Aspan Street, Suite 103, Lake Forest, CA 92630

**Phone:** (949) 458-2715

**Fax:** (949) 458-3583

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Recovery Centers (RCs) are staff and peer operated adult outpatient mental health clinics which provide less intensive services than other Adult Mental Health Services (AMHS) outpatient programs. Once a person is stabilized in the AMHS outpatient system of care, the RCs provide the next step and a gradual transition to community reintegration. A typical consumer of these services is no longer in acute crisis and is successfully meeting their basic needs. The program is designed to serve individuals that are actively engaged in their care and that are pursuing some quality of life goals, yet may still be experiencing moderate but intermittent disruption in their lives.

Services include medication support, individual and group mental health services, substance abuse treatment, peer support services and activities, and episodic case management. Cultural and linguistic services are available. To access services consumers are referred from other county AMHS outpatient programs.

**Eligibility:** Eligible individuals are adults, ages 18 and older, who have been treated for mental illness, may have a co-occurring substance use disorder, and are on the road to functioning independently in the community.

**Language(s):** English, Farsi, Vietnamese, Korean, and Spanish (Interpretation is available for all languages.)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Recovery Center North

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** North Orange County

**Address:** 303 W. Lincoln, Anaheim, CA 92805

**Phone:** (714) 520-7300

**Fax:** (714) 520-0883

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Recovery Centers (RCs) are staff and peer operated adult outpatient mental health clinics which provide less intensive services than other Adult Mental Health Services (AMHS) outpatient programs. Once a person is stabilized in the AMHS outpatient system of care, the RCs provide the next step and a gradual transition to community reintegration. A typical consumer of these services is no longer in acute crisis and is successfully meeting their basic needs. The program is designed to serve individuals that are actively engaged in their care and that are pursuing some quality of life goals, yet may still be experiencing moderate but intermittent disruption in their lives.

Services include medication support, individual and group mental health services, substance abuse treatment, peer support services and activities, and episodic case management. A variety of cultural and linguistic services are available. To access services consumers are referred from other county AMHS outpatient programs.

**Eligibility:** Eligible individuals are adults, ages 18 and older, who have been treated for mental illness, may have a co-occurring substance use disorder, and are on the road to functioning independently in the community.

**Language(s):** English, Cambodian, Laotian, Spanish, Vietnamese (Interpretation is available for all languages.)

**Hours of Operation:** 8 a.m.–6 p.m., Monday –Thursday; 8 a.m.–5 p.m., Friday



## Recovery Center South

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** South Orange County

**Address:** 5 Mareblu, Aliso Viejo, CA 92656

**Phone:** (949) 643-6901

**Fax:** (949) 643-6981

**Web Address:** <http://ochealthinfo.com/bhs/about/amhs>

**Program Description:** The Recovery Centers (RCs) are staff and peer operated adult outpatient mental health clinics which provide less intensive services than other Adult and Older Adult Behavioral Services (AMHS) outpatient programs. Once a person is stabilized in the AMHS outpatient system of care, the RCs provide the next step and a gradual transition to community reintegration. A typical consumer of these services is no longer in acute crisis and is successfully meeting their basic needs. The program is designed to serve individuals that are actively engaged in their care, and that are pursuing some quality of life goals, yet may still be experiencing moderate but intermittent disruption in their lives.

Services include medication support, individual and group mental health services, substance abuse treatment, peer support services and activities, and episodic case management. A variety of cultural and linguistic services are available. To access services consumers are referred from other county AMHS outpatient programs.

**Eligibility:** Eligible individuals are adults, ages 18 and older, who have been treated for mental illness, may have a co-occurring substance use disorder, and are on the road to functioning independently in the community.

**Language(s):** English, Korean, Hindi, Spanish (Interpretation is available for all languages.)

**Hours of Operation:** 8 a.m.–6 p.m., Monday –Thursday; 8 a.m.–5 p.m., Friday

# **Alcohol and Drug Abuse Services (ADAS)**

## **Outpatient & Perinatal Services – North**

**Serving:** Adults & Adolescents, Outpatient

**Facility:** County Operated

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

**Address:** 2035 East Ball Road, Suite 100A, Anaheim, CA 92805

**Phone:** (714) 517-6140 **Fax:** (714) 517-6148

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** ADAS Outpatient Services is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication, and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal Services program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

**Eligibility:** Orange County families at risk of/or experiencing alcohol, drug or mental health problems

**Language(s):** English, Spanish, and American Sign Language

**Hours of Operation:** 7 a.m.–8 p.m., Monday; 8 a.m.–6 p.m., Tuesday, Thursday; 8 a.m.–8 p.m., Wednesday; 8 a.m.–5 p.m., Friday

## Outpatient & Perinatal Services – South

**Serving:** Adults & Adolescents, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Balboa, Corona Del Mar, Costa Mesa, Dana Point, Fountain Valley, Irvine, Mission Viejo, Laguna Beach, Laguna Niguel, Newport Beach, San Clemente and San Juan Capistrano)

**Address:** 5 Mareblu, Suite 100, Aliso Viejo, CA 92656

**Phone:** (949) 362-5834 **Fax:** (949) 362-5834

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** ADAS Outpatient Services is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal Services program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

**Eligibility:** Orange County families at risk of/or experiencing alcohol, drug or mental health problems

**Language(s):** English, Spanish, and American Sign Language

**Hours of Operation:** 8 a.m.–6 p.m. Monday, Wednesday, Thursday; 8 a.m.–8 p.m., Tuesday; 8 a.m.–5 p.m., Friday

## Outpatient & Perinatal Services – East

**Serving:** Adults & Adolescents, Outpatient

**Facility:** County Operated

**Region:** East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin and Villa Park)

**Address:** 1200 N. Main Street, Suite 301, Santa Ana, CA 92701

**Phone:** (714) 480-6660 **Fax:** (714) 568-4933

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** ADAS Outpatient Services is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication, and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal Services program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

**Eligibility:** Orange County families at risk of/or experiencing alcohol, drug or mental health problems

**Language(s):** English, Spanish, and American Sign Language

**Hours of Operation:** 8 a.m.–6 p.m. Monday, Tuesday, Wednesday; 8 a.m.–8 p.m., Thursday; 8 a.m.–5 p.m., Friday

## Outpatient & Perinatal Services – West

**Serving:** Adults & Adolescents, Outpatient

**Facility:** County Operated

**Region:** West (Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach and Westminster)

**Address:** 14140 Beach Blvd., Suite 120, Westminster, CA 92683

**Phone:** (714) 934-4600 **Fax:** (714) 934-4649

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** ADAS Outpatient Services is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The ADAS Perinatal Services program is a 9 to 12 month program for women who are parenting children and who also have challenges related to alcohol and/or drug abuse. The program is comprised of three 8-week phases and a 10-week phase. Each phase addresses issues related to addiction such as recovery planning, assertiveness, parenting, and relapse prevention. While in each phase, participants are required to attend a weekly educational group and to see their assigned therapist for individual counseling sessions. Participants are also drug tested twice a week and are encouraged to attend two 12-step meetings per week to help them build a strong recovery foundation and support system.

**Eligibility:** Orange County families at risk of/or experiencing alcohol, drug or mental health problems

**Language(s):** English, Spanish, and American Sign Language

**Hours of Operation:** 8 a.m.–6 p.m., Monday, Wednesday, Thursday; 8 a.m.–8 p.m., Tuesday; 8 a.m.–5 p.m., Friday

## North Drug Court North Driving-Under-the-Influence (DUI) Court

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

**Address:** 2035 E. Ball Rd., Ste. 100A, Anaheim, CA 92805

**Phone:** (714) 517-6140 **Fax:** (714) 517-6169

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** ADAS Outpatient Services is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

**Eligibility:** Must be referred by Superior Court

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–8 p.m., Monday, Wednesday; 8 a.m.–6 p.m., Thursday; 8 a.m.–5 p.m., Friday

## South Drug Court South Driving-Under-the-Influence (DUI) Court

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Corona Del Mar, Dana Point, Fountain Valley, Mission Viejo, Laguna Beach, Laguna Niguel, San Clemente and San Juan Capistrano)

**Address:** 5 Mareblu, Suite 100, Aliso Viejo, CA 92656

**Phone:** (949) 643-6930 **Fax:** (949) 362-5834

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** ADAS Outpatient Services is a six-month treatment program for persons with challenges related to drug and/or alcohol use. The program is comprised of three 8-week phases. Each phase addresses various issues associated with addiction such as addiction education, recovery, communication and relapse prevention. While in each phase, participants are required to attend two monthly individual counseling sessions, two weekly group sessions and drug test on a random basis. The groups consist of one core educational group and one support group each week. In addition, participants are required to attend weekly support groups, e.g. 12-step meetings, for additional support and growth.

The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge. The DUI Court clients receive treatment services in the East County Region in Santa Ana.

**Eligibility:** Must be referred by the Superior Court

**Language(s):** English and Spanish

**Hours of Operation:** 8:00 a.m.–6:30 p.m., Monday, Tuesday; 8:30 a.m.–8:00 p.m., Wednesday; 8:00 a.m.–5:00 p.m., Thursday–Friday

## Harbor Drug Court Driving-Under-the-Influence (DUI) Court

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** Newport Mesa, servicing Balboa, Costa Mesa, Irvine and Newport Beach

**Address:** 3115 Redhill, Costa Mesa, CA 92626

**Phone:** (714) 850-8431 **Fax:** (714) 850-8492

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug /alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge. The DUI Court participants receive treatment services in the East Region in Santa Ana.

**Eligibility:** Must be referred by Superior Court

**Language(s):** English and Spanish

**Hours of Operation:** 6 a.m.–7 p.m., Monday; 8 a.m.–5 p.m., Tuesday–Friday



## Santa Ana Drug Court Driving-Under-the-Influence (DUI) Court

**Serving:** Adults, Outpatient

**Facility:** County Operated

**Region:** East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin and Villa Park)

**Address:** 1200 N. Main Street, Suite 100-B, Santa Ana, CA 92701

**Phone:** (714) 480-6650   **Fax:** (714) 571-5659

**Web Address:** <http://ochealthinfo.com/bhs/about/adas/clinics>

**Program Description:** The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. This program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation and frequent progress reviews with the judge.

**Eligibility:** Must be referred by the Superior Court

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–8 p.m., Monday–Wednesday; 8 a.m.–6 p.m., Thursday; 8 a.m.–5 p.m., Friday

**California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/  
Casa Elena Recovery Home**

**Serving:** Adult Women Only, Residential Treatment

**Facility:** County Contractor

**Address:** 832 S. Anaheim Blvd., Anaheim, CA 92805

**Phone:** (714) 772-5580 **Fax:** (714) 644-8451

**Web Address:** [www.chcada.org](http://www.chcada.org)

**Program Description:** California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/Casa Elena Recovery Home is a 90-day residential, 24-hours a day, 7-days a week treatment program only for women.

**Eligibility:** No Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 24-hours a day, 7-days a week

## California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/ Unidos

**Serving:** Adult Men Only, Residential Treatment

**Facility:** County Contractor

**Address:** 9842 W. 13th Street, Suite B, Garden Grove, CA 92844

**Phone:** (714) 531-4624 **Fax:** (714) 531-1189

**Web Address:** [www.chcada.org](http://www.chcada.org)

**Program Description:** CHCADA/Unidos seeks to provide culturally competent bicultural, bilingual, and monolingual services that will reduce the environmental vulnerability of low-income Latinos and other populations. Program offers 90-day residential treatment for men only. A residential, 7-days detox program is also available.

**Eligibility:** No Medi-Cal

**Language(s):** English/Spanish

**Hours of Operation:** 24-hours a day, 7-days a week

## California Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/ Unidos/Detox

**Serving:** Adult Men Only, Residential Detox

**Facility:** County Contractor

**Address:** 9842 W. 13th Street, Suite B, Garden Grove, CA 92844

**Phone:** (714) 531-4624 **Fax:** (714) 531-1189

**Web Address:** [www.chcada.org](http://www.chcada.org)

**Program Description:** Hispanic Commission on Alcohol and Drug Abuse (CHCADA)/Unidos/Detox is a seven day detox program only for men.

**Eligibility:** No Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 24-hours a day, 7-days a week

## The Gary Center/SACS

**Serving:** Orange County residents 12-years and older

**Facility:** County Contracted

**Address:** 1525 E. 17th St., Suite B, Santa Ana CA, 92703

**Phone:** (714) 542-0400 or (714) 542-0404

**Web Address:** [garycenter.org/services/new-events/](http://garycenter.org/services/new-events/)

**Program Description:** The Gary Center/SACS (Substance Abuse Counseling Systems) is an outpatient/4-month program serving individuals 12 years and older. The center provides individual and group programs, 12-step groups, and random drug testing.

**Eligibility:** Sliding scale

**Language(s):** English only

**Hours of Operation:** Tuesday and Thursday, 9 a.m. - 9 p.m.; Wednesday 9 a.m. - 6:30 p.m.; Friday and Saturday 9 a.m. - 5:30 p.m. Closed Sunday and Monday.

## Hope House

**Serving:** Adults, Residential Treatment Only

**Facility:** County Contractor

**Address:** 707 N. Anaheim Blvd., Anaheim, CA 92805

**Phone:** (714) 776-7490 **Fax:** (714) 776-8650

**Web Address:** [www.hopehouseoc.com](http://www.hopehouseoc.com)

**Program Description:** Hope House is a 90-day residential treatment program.

**Eligibility:** No Medi-Cal

**Language(s):** English/ Bilingual

**Hours of Operation:** 24-hours a day, 7-days a week facility

## Mariposa Women and Family Center

**Serving:** Adult Women, Outpatient

**Facility:** County Contractor

**Address:** 812 Town & Country Road, Orange, CA 92868

**Phone:** (714) 547-6494 **Fax:** (714) 547-9990

**Web Address:** [www.mariposacenter.org](http://www.mariposacenter.org)

**Program Description:** Mariposa Women and Family Center provides outpatient treatment, 12-step programs and other ongoing self-help groups to women with substance abuse issues. Both male and female clients funded through AB109 are also served.

**Eligibility:** Medi-Cal, Sliding Scale

**Language(s):** English, Spanish

**Hours of Operation:** 9 a.m.–9 p.m., Monday-Thursday; 9 a.m.–5 p.m., Friday; 9 a.m.–3 p.m., Saturday.

## Phoenix House of Orange County

**Serving:** Adult Men and Women, Residential

**Facility:** County Contractor

**Address:** 1207 E. Fruit St., Santa Ana, CA 92701

**Phone:** (714) 953-9373 **Fax:** (714) 953-7573

**Web Address:** [www.phoenixhouse.org](http://www.phoenixhouse.org)

**Program Description:** Phoenix House is a gender segregated residential treatment program of up to a 90-days. **Eligibility:** Self-pay sliding scale

**Language(s):** English and Spanish

**Hours of Operation:** 24-hours a day, 7-days a week



## Phoenix House of Orange County Recovery Center

**Serving:** Adult Men and Women in Recovery

**Facility:** County Contractor

**Address:** 1207 E. Fruit Street, Santa Ana, CA 92701

**Phone:** (714) 953-9373 Ext: 4820 **Fax:** (714) 953-7573

**Web Address:** [www.phoenixhouse.org](http://www.phoenixhouse.org)

**Program Description:** AOD counselor and peer run drop-in recovery maintenance services. Peer mentoring, coaching, support groups, 12-step meetings, parenting class, fitness and recreational activities.

**Eligibility:** no cost to participant

**Language(s):** English

**Hours of Operation:** Monday-Friday 12 p.m. – 8 p.m., Saturday 10 a.m. – 2 p.m.

## Roque Center Detox

**Serving:** Adult, Residential Detox

**Facility:** County Contractor

**Address:** 10936 Dale Avenue, Stanton, CA 90680

**Phone:** (714) 839-9798 **Fax:** (714) 952-4075

**Web Address:** [www.roquecenter.org](http://www.roquecenter.org)

**Program Description:** Roque Center offers a 7-day co-ed detox program.

**Eligibility:** Private Pay, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week

## **Southern California Alcohol and Drug Programs (SCADP)/ Heritage House – Costa Mesa**

**Serving:** Pregnant or Parenting Women with Children Up to 12 Years of Age, Residential Treatment

**Facility:** County Contractor

**Address:** 2212 Placentia Ave., Costa Mesa, CA 92627

**Phone:** (949) 646-2271 **Fax:** (949) 646-1211

**Web Address:** [www.scadpinc.org](http://www.scadpinc.org),

**Program Description:** Southern California Alcohol and Drug Programs (SCADP)/Heritage House is a six-month residential treatment program for pregnant women and parenting women with children up to 12 years of age.

**Eligibility:** Medi-Cal, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week

## **Southern California Alcohol and Drug Programs (SCADP)/ Heritage House – North**

**Serving:** Pregnant or Parenting Women with Children up to 12 Years of Age, Residential Treatment Only

**Facility:** County Contractor

**Address:** 321 N. State College, Anaheim, CA 92806

**Phone:** (714) 687-0077 **Fax:** (714) 687-0691

**Web Address:** [www.scadpinc.org](http://www.scadpinc.org),

**Program Description:** Southern California Alcohol and Drug Programs (SCADP)/Heritage House North is a six-month residential treatment program for pregnant women and parenting women with children up to 12 years of age. Also serves women working on reunification cases.

**Eligibility:** Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week

## **Straight Talk Inc. (Gerry House and Gerry House West)**

**Serving:** Adults, Residential Treatment Only

**Facility:** County Contractor

**Address:** 1225 W. 6th Street, Santa Ana, CA 92703

**Phone:** (714) 972-1402 **Fax:** (714) 828-0758

**Web Address:** [www.straighttalkcounseling.org](http://www.straighttalkcounseling.org), [www.straighttalkcounseling.org/gerry-house.htm](http://www.straighttalkcounseling.org/gerry-house.htm)

**Program Description:** Straight Talk/Gerry House is a six-month co-ed residential treatment program for intravenous drug users and/ or HIV-positive individuals.

**Eligibility:** Sliding Scale

**Language(s):** English/Spanish

**Hours of Operation:** 24-hours a day, 7-days a week

## **Straight Talk/Start House**

**Serving:** Adult Men and Women with substance abuse issues, HIV+ Only

**Facility:** County Contractor

**Address:** 808 La Vergn Way, Santa Ana, CA 92703

**Phone:** (714) 554-1237 **Fax:** (714) 554-8273

**Web Address:** [www.straighttalkcounseling.org](http://www.straighttalkcounseling.org), [www.straighttalkcounseling.org/start-house.htm](http://www.straighttalkcounseling.org/start-house.htm)

**Program Description:** Straight Talk/Start House is a four-month co-ed transitional housing program with six beds.

**Eligibility:** Self Pay, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week

## Touchstones/Social Model Recovery Systems

**Serving:** Male and Female Adolescents, Residential Treatment Only

**Facility:** County Contractor

**Address:** P.O. Box 849, Orange, CA 92856

**Phone:** (714) 639-5546 **Fax:** (714) 639-5037

**Web Address:** [www.socialmodel.com/](http://www.socialmodel.com/)

**Program Description:** Touchstones/Social Model Recovery Systems is a residential, 6-month recovery program for co-ed adolescents.

**Eligibility:** No Medi-Cal, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week

## The Villa Center

**Serving:** Adult Women, Residential Treatment Only

**Facility:** County Contractor

**Address:** 910 N. French Street, Santa Ana, CA 92701

**Phone:** (714) 541-2732 **Fax:** (714) 541-2771

**Web Address:** N/A

**Program Description:** The Villa Center is a residential 90-day program for women only.

**Eligibility:** Self-pay Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week



## Western Pacific Rehabilitation (Stanton)

**Serving:** Adults 18 and older, Outpatient Methadone

**Facility:** County Contractor

**Address:** 10751 Dale Street, Stanton, CA 90680

**Phone:** (714) 821-5311 **Fax:** (714) 821-6302

**Web Address:** [www.westpacmed.com](http://www.westpacmed.com)

**Program Description:** Western Pacific Rehabilitation provides methadone maintenance and 21 day detoxification.

**Eligibility:** Self pay, Medi-Cal, Sliding scale

**Language(s):** English, Spanish

**Hours of Operation:** 5:30 a.m.–2:15 p.m. (dosing stops 12:30 p.m.), Monday–Friday; 5:45 a.m.–9:30 a.m. (dosing stops at 9 a.m.) , Saturday, Sunday

## Western Pacific Rehabilitation (Fullerton)

**Serving:** Adults, Methadone Maintenance

**Facility:** County Contractor

**Address:** 218 E. Commonwealth Avenue, Fullerton, CA 92832

**Phone:** (714) 992-4770 **Fax:** (714) 992-5475

**Web Address:** [www.westpacmed.com](http://www.westpacmed.com)

**Program Description:** Western Pacific Rehabilitation provides methadone maintenance and 21 day detoxification.

**Eligibility:** Self pay, Medi-Cal, Sliding Scale

**Language(s):** English, Spanish

**Hours of Operation:** 5:00 a.m.–1:45 p.m. (dosing stops 12 p.m.), Monday–Friday; 5:00 a.m.–9:00 a.m. (dosing stops 8:30)., Saturday and Sunday

## Woodglen Detox

**Serving:** Adult Men and Women, Residential Detox

**Facility:** County Contractor

**Address:** 772 W. Orangethorpe, Fullerton, CA 92632

**Phone:** (714) 879-2741 **Fax:** (714) 578-2960

**Web Address:** [woodglenrecovery.org](http://woodglenrecovery.org)

**Program Description:** Woodglen is a residential center that provides up to 7 days detox for co-ed adults.

**Eligibility:** No Medi-Cal, Self pay, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week

## Woodglen Recovery

**Serving:** Adult Men and Women, Residential Treatment Only

**Facility:** County Contractor

**Address:** 771 W. Orangethorpe, Fullerton, CA 92632

**Phone:** (714) 879-0929 **Fax:** (714) 578-2960

**Web Address:** [woodglenrecovery.org](http://woodglenrecovery.org)

**Program Description:** Woodglen Recovery is a residential 90-day program for co-ed adults.

**Eligibility:** No Medi-Cal, Self Pay, Sliding Scale

**Language(s):** English

**Hours of Operation:** 24-hours a day, 7-days a week

## Central Programs

### Authority and Quality Improvement Services (AQIS)

**Serving:** Behavioral Health Services and Medi-Cal consumers

**Facility:** County Operated

**Region:** Countywide

**Program Administration Address:** 405 W. 5th St., Ste. 410, Santa Ana, CA 92701

**Phone:** (714) 834-5601 **Fax:** (714) 834-6575

**Web Address:** <http://ochealthinfo.com/bhs/about/qipc>

**Program Description:** Authority and Quality Improvement Services (AQIS) is an administrative unit providing information, training, guidance and oversight related to quality and regulatory issues in the provision of services. Staff monitors service delivery capacity of the mental health plan, accessibility to services, beneficiary satisfaction, continuity and coordination of care with physical health care providers. This administrative unit also coordinates and monitors Medi-Cal consumer complaints, grievances and provider appeals.

**Eligibility:** N/A

**Language(s):** English, Spanish, Vietnamese

**Hours of Operation:** 8 a.m.–4:30pm., Monday–Friday

## Office of Consumer and Family Affairs

**Serving:** Residents of Orange County

**Facility:** County Operated

**Region:** Countywide

**Address:** 405 W. 5th St., Ste. 417, Santa Ana, CA 92701

**Phone:** (714) 834-5917

**Web Address:** <http://ochealthinfo.com/>

**Program Description:** The Office of Consumer and Family Affairs supports consumers and family members by providing information and education, facilitating access, working to reduce stigma and discrimination, supporting systems change, and fostering consumer and family empowerment. The office works with consumers of mental health services and their family members, Health Care Agency employees, community service providers and other organizations.

**Eligibility:** Orange County residents

**Language(s):** English, Spanish, TDD and telephonic translation services

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Patients' Rights Advocacy Services

**Serving:** Adults and Children receiving mental health services

**Facility:** County Operated

**Region:** Countywide

**Address:** 405 W. 5th St., Ste. 477, Santa Ana, CA 92701

**Phone:** (714) 834-5647 **Fax:** (714) 834-5576

**Web Address:** <http://ochealthinfo.com/bhs/about/pr>

**Program Description:** As part of a state-mandated patients' rights advocacy system, Patients' Rights Advocacy Services monitors and ensures the statutory and constitutional rights of persons receiving mental health services. Staff performs complaint investigation about mental health inpatient facilities, outpatient clinics and licensed residential care facilities. Staff also visits facilities to train mental health providers on patients' rights and ensures that consumers are informed about their rights. Patients are also assisted to advocate for themselves and to protect their right to self-determination. Services also include providing patients' rights resources to consumers and community members.

**Eligibility:** Orange County residents and clients in Orange County mental health facilities

**Language(s):** English, Spanish and Vietnamese, TDD and telephonic translation services

**Hours of Operation:** 7:30 a.m.–4:30 p.m., Monday–Friday

# **Children and Youth Services (CYS)**

## **Placentia Clinic**

**Serving:** Children & Youth, Outpatient

**Facility:** County Operated

**Region:** North (Anaheim, Anaheim Hills, Atwood, Brea, Brea-Olinda, Buena Park, Fullerton, La Habra, La Palma, Placentia, and Yorba Linda)

**Address:** 377 East Chapman Avenue, Suite 110, Placentia, CA 92870

**Phone:** (714) 577-5400 **Fax:** (714) 577-5450

**Web Address:** <http://ohealthinfo.com/bhs/about/cys/clinics>

**Program Description:** Children and Youth Services provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, Farsi, Vietnamese, and Korean

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday



## Costa Mesa Clinic

**Serving:** Children & Youth, Outpatient

**Facility:** County Operated

**Region:** Costa Mesa Service Area (Costa Mesa, Corona del Mar, Irvine, Newport Beach, Balboa)

**Address:** 3115 Redhill Avenue, Costa Mesa, CA 92626

**Phone:** (714) 850-8408 **Fax:** (714) 850-8587

**Web Address:** <http://ohealthinfo.com/bhs/about/cys/clinics>

**Program Description:** Children and Youth Services provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, Vietnamese,

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Laguna Beach (Main Office)

**Serving:** Children & Youth, Outpatient

**Facility:** County Operated

**Region:** South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

**Address:** 21632 Wesley Dr., Laguna Beach, CA 92651

**Phone:** (949) 499-5346 **Fax:** (949) 499-1594

**Web Address:** <http://ochealthinfo.com/bhs/about/cys/clinics>

**Program Description:** Children and Youth Services provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Dana Point Clinic

**Serving:** Children & Youth, School-Based Program, Outpatient

**Facility:** County Operated

**Region:** : South (Aliso Viejo, Dana Point, Laguna Beach, Laguna Niguel, San Clemente, San Juan Capistrano)

**Address:** (R.H. Dana), 24242 La Cresta, Dana Point, CA 92629

**Phone:** (949) 248-2228 **Fax:** (949) 248-2230

**Web Address:** <http://ochealthinfo.com/bhs/about/cys/clinics>

**Program Description:** Children and Youth Services provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Mission Viejo Clinic

**Serving:** Children & Youth, School-Based Program, Outpatient

**Facility:** County Operated

**Region:** Mission Viejo service area (El Toro, Lake Forest, Laguna Hills, Laguna Woods, Mission Viejo, Modjeska, Rancho Santa Margarita, Silverado Canyon, and Trabuco Canyon)

**Address:** (Los Alisos), 25171 Moor Avenue, Mission Viejo, CA 92691

**Phone:** (949) 770-0855      **Fax** (949) 455-0151

**Web Address:** <http://ochealthinfo.com/bhs/about/cys/clinics>

**Program Description:** Children and Youth Services provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Santa Ana Clinic

**Serving:** Children & Youth, Outpatient

**Facility:** County Operated

**Region:** East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin and Villa Park)

**Address:** 1200 North Main Street, Suite 500, Santa Ana, CA 92701

**Phone:** (714) 480-6600      **Fax:** (714) 568-4527

**Web Address:** <http://ohealthinfo.com/bhs/about/cys/clinics>

**Program Description:** Children and Youth Services provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish Farsi and French

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Westminster Clinic

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** West (Cypress, Fountain Valley, Garden Grove, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, and Westminster)

**Address:** 14140 Beach Blvd., Ste. 155, Westminster, CA 92683

**Phone:** (714) 896-7556 **Fax:** (714) 896-7564

**Web Address:** <http://ochealthinfo.com/bhs/about/cys/clinics>

**Program Description:** Children and Youth Services provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families. CYS provides information for hospitalization, consults with local education agencies and other community programs, coordinates with private and public services, and provides case management for Medi-Cal beneficiaries placed in psychiatric hospitals or other 24-hour settings.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, Vietnamese, Mandarin

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Child Abuse Services Team (CAST)

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Countywide

**Address:** 401 The City Drive, Orange, CA 92868

**Phone:** (714) 935-7545 **Fax:** (714) 935-6845

**Web Address:** <http://ssa.ocgov.com/cast/>

**Program Description:** Children and Youth Services County staff work with a team consisting of medical, social work, and legal staff to provide assessment and treatment to victims of sexual abuse.

**Eligibility:** All referrals (including Medi-Cal) are made by child protective agencies.

**Language(s):** English, Spanish, provision for other languages as necessary

**Hours of Operation:** 7 a.m.–6 p.m., Monday–Friday by appointment

**Clinical Evaluation And Guidance Unit  
(Orangewood Children and Family Center)**

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Countywide

**Address:** 301 The City Drive South, Orange, CA 92868

**Phone:** (714) 935-6363 **Fax:** (714) 935-8112

**Web Address:** <http://ochealthinfo.com/bhs/about/cys>

**Program Description:** Children and Youth Services County staff provide assessment and treatment services to youth during their stay at the SSA shelter home, Orangewood Children and Family Center and afterwards until continued treatment at a local clinic can be arranged.

**Eligibility:** Admission to Orangewood Children and Family Center or SSA consideration for admission to Orangewood Children's Home; may include Medi-Cal

**Language(s):** English, Spanish, Vietnamese, provision for other languages as necessary

**Hours of Operation:** 24-hours a day, 7-days a week



## Continuing Care Placement Unit (CCPU)

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Countywide

**Address:** 800 N. Eckhoff, Orange, CA 92868

**Phone:** (714) 704-8826 **Fax:** (714) 704-8803

**Web Address:** <http://ochealthinfo.com/bhs/about/cys>

**Program Description:** Children and Youth Services County staff implement treatment in accordance with Multidimensional Treatment Foster Care, an evidence-based model, and provide consultation and intensive case management for Social Services Agency youth in placement.

**Eligibility:** Referral by Social Services Agency staff

**Language(s):** English and Spanish

**Hours of Operation:** 7 a.m.–5 p.m., Monday–Friday

## Clinical Evaluation and Guidance Unit (Juvenile Hall/Probation)

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Countywide

**Address:** 301 The City Drive South, Orange, CA 92868

**Phone:** (714) 935-6363 **Fax:** (714) 935-8112

**Web Address:** <http://ocgov.com/gov/probation/ocjjs>

**Program Description:** Children and Youth Services County staff provide assessment and treatment services to youth during incarceration. This includes incarcerated youth in Juvenile Hall, the Youth Guidance Center, the Joplin Youth Center and the Youth Leadership Academy.

**Eligibility:** All incarcerated youth

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 7:30 a.m.–5 p.m., Monday–Friday

## Juvenile Drug Court

**Serving:** Children and Youth

**Facility:** County Operated

**Region:** County wide

**Address:** 301 The City Drive South, Orange, CA 92868

**Phone:** (714) 935-6363 **Fax:** (714) 935-8112

**Web Address:** <http://ocgov.com/gov/probation/ocjjs>

**Program Description:** A collaboration between Children and Youth Services (CYS), Probation, the Collaborative Court Full Service Partnership and the Juvenile Court for youth who have committed substance abuse related offenses. CYS County staff provide assessments for mental health and substance abuse disorders as well as individual, collateral, and group therapy to address those disorders.

**Eligibility:** Referral by Juvenile Court

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Youth Reporting Center, Central

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Central (Santa Ana and the surrounding communities)

**Address:** 1001 S. Grand Ave., Santa Ana, CA 92705

**Phone:** (714) 667-7770 **Fax:** (714) 667-7640

**Web Address:** <http://ocgov.com/gov/probation/ocjjs>

**Program Description:** The Youth Reporting Center (YRC) is a Probation Department alternative to incarceration. This program provides school and behavioral health services for probation youth in the community who are assigned to the program. Children and Youth Services provides the behavioral health services component to this collaboration with the Probation Department and the Orange County Department of Education.

**Eligibility:** All youth assigned to the program by Probation.

**Language(s):** English, Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Youth Reporting Center, North

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

**Address:** 160 Cerritos Ave., Bldg. 4, Anaheim, CA 92805

**Phone:** (714) 687-6700 **Fax:** (714) 533-6884

**Web Address:** <http://ocgov.com/gov/probation/ocjis>

**Program Description:** The Youth Reporting Center (YRC) is a Probation Department alternative to incarceration. This program provides school and behavioral health services for Probation Youth in the community who are assigned to the program. Children and Youth Services provides the behavioral health services component to this collaboration with the Probation Department and the Orange County Department of Education.

**Eligibility:** All youth assigned to the program by Probation.

**Language(s):** English, Spanish,

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Centralized Assessment Team (CYS CAT)

**Serving:** Children & Youth

**Facility:** County Operated

**Region:** Countywide

**Address:** 401 The City Drive, Orange, CA 92868

**Phone:** (866) 830-6011 CAT Triage Line **Fax:** (714) 935-8492

**Web Address:** <http://ochealthinfo.com/bhs/about/cys>

**Program Description:** Children and Youth Services County staff provide crisis evaluations for minors under the age of 18 to determine if psychiatric hospitalization is required or if the minor can be safely referred to a lower level of care. This 24/7 mobile crisis team consists of psychologists, social workers, and marriage and family therapists. The program serves the unfunded and Orange County Medi-Cal recipients. CYS CAT also has a rotation of Service Chiefs and Psychiatrists available 24-hours a day, 7-days a week.

**Eligibility:** Referral by hospital emergency departments, police departments, County and contract clinics, schools, group homes, emergency shelters, CYS Youth Reporting Centers, Child Abuse Services Team (CAST), Juvenile Hall, Probation Department, Back-Up for Court Evaluation and Guidance Unit (CEGU) Orangewood. Will also go to individual homes with support of law enforcement.

**Language(s):** English and Spanish

**Hours of Operation:** 24-hours a day, 7-days a week

## Seneca/Kinship Canyon Acres Ranch

**Serving:** Children & Youth, Age 5-21, Outpatient

**Facility:** County Contractor

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia, and Yorba Linda)

**Address:** 233 S. Quintana Ave., Anaheim Hills, CA 92807

**Phone:** (714) 383-9400 **Fax:** (714) 282-2801

**Web Address:** [www.canyonacres.org](http://www.canyonacres.org)

**Program Description:** Canyon Acres provides therapeutic services for emotionally troubled children and their families. Services at the north clinic include structured group activities and a therapeutic horse riding program within the context of a therapeutic after school program. Individual, group and family therapy, psychiatric and medication support services are provided. Canyon Acres also provides parent support and education.

**Eligibility:** Medi-Cal

**Providing Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–7 p.m., Monday–Friday; Saturdays are available by appointment

## Seneca/Kinship Center East

**Serving:** Children and Youth, Age 0-21 and Families, Outpatient

**Facility:** County Contractor

**Region:** East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin, and Villa Park)

**Address:** 18302 Irvine Blvd., Ste. 300, Tustin, CA 92780

**Phone:** (714) 957-1004      **Fax:** (714) 957-1065

**Web Address:** <http://www.kinshipcenter.org>

**Program Description:** Kinship Center provides a full range of outpatient services to youth ages 0-21 who are adopted, living in long-term foster care homes, or living with relative caregivers or birth families. Kinship also provides therapeutic behavioral services. An early childhood in-home program for children and their families is available.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8:30 a.m.–8:30 p.m., Monday–Thursday; 8:30 a.m.–5:00 p.m., Friday;  
9:00 a.m.–3:00 p.m., Saturday



## Child Guidance Center, Inc.– Buena Park

**Serving:** Children & Youth, Ages 0-21, Outpatient

**Facility:** County Contractor

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

**Address:** 6301 Beach Blvd., Suite 245, Buena Park, CA 90621

**Phone:** (714) 736-0231 **Fax:** (714) 736-0895

**Web Address:** [www.childguidancecenter.com](http://www.childguidancecenter.com)

**Program Description:** Child Guidance Center, Inc. is a non-profit organization dedicated to empower children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, and Farsi

**Hours of Operation:** 8 a.m.–7 p.m., Monday–Thursday; 8 a.m.–5 p.m., Friday

## Child Guidance Center, Inc.– Fullerton

**Serving:** Children & Youth, Age 0-21, Outpatient

**Facility:** County Contractor

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)

**Address:** 2050 Youth Way, Bldg. 1, Fullerton, CA 92835

**Phone:** (714) 871-9264 **Fax:** (714) 871-5032

**Web Address:** [www.childguidancecenter.com](http://www.childguidancecenter.com)

**Program Description:** Child Guidance Center, Inc. is a non-profit organization dedicated to empower children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, and Farsi

**Hours of Operation:** 8 a.m.–7 p.m., Monday–Thursday; 8 a.m.–5 p.m., Friday

## Child Guidance Center, Inc.– Santa Ana

**Serving:** Children & Youth, Age 0-21, Outpatient

**Facility:** County Contractor

**Region:** East (Santa Ana, Tustin, Orange, Irvine and Costa Mesa)

**Address:** 525 N. Cabrillo Park Dr., Ste. 300, Santa Ana, CA 92701

**Phone:** (714) 953-4455 **Fax:** (714) 542-2793

**Web Address:** [www.childguidancecenter.com](http://www.childguidancecenter.com)

**Program Description:** Child Guidance Center, Inc. is a non-profit organization dedicated to empowering children and their parents to achieve their potential as loving, responsible families. The program provides comprehensive diagnostic and treatment services to children and families whose relationships and personal growth are impaired by emotional and behavioral problems.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, Burmese and Romanian

**Hours of Operation:** 8 a.m.–7p.m., Monday–Thursday; 8 a.m.–5 p.m., Friday

## **Community Service Programs (CSP) Children's Crisis Residential Programs**

**Serving:** Children & Youth, Age 13-17

**Facility:** County Contractor

**Region:** Countywide

**Address:** 980 Catalina, Laguna Beach, CA 92651

7291 Talbert Ave., Huntington Beach, CA 92648

**Phone:** (949) 494-4311 **Fax:** (949) 497-4861

**Web Address:** [www.cspinc.org](http://www.cspinc.org)

**Program Description:** With the goal of reducing at-risk behaviors, peer and family problems, out-of-home placement, and involvement in the child welfare and juvenile justice system among adolescents, the CSP Children's Crisis Residential Program offers a temporary, short-term, six-bed crisis stabilization home to adolescents who are in crisis. Admissions are voluntary and available on a 24/7 basis depending on bed availability. The program facilitates/educates coping strategies and promotes resiliency in diverse youth and their families. Staff involved in evaluating possible inpatient admissions or the Family Stabilization Teams (FST) identify youth who do not require hospitalization but who will benefit from additional assessment and therapeutic respite.

**Eligibility:** Referrals are made only by CYS staff on-call, Officer of the Day (OD)/Centralized Assessment Team (CAT) members

**Language(s):** English and Spanish

**Hours of Operation:** 24-hours a day, 7-days a week, 365-days a year

## **Community Service Programs (CSP) Families First**

**Serving:** Children & Youth, Age 6–21, Outpatient

**Facility:** County Contractor

**Region:** East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park)

**Address:** 2130 E. 4th St., Ste. 150, Santa Ana, CA 92705

**Phone:** (714) 558-3807 **Fax:** (714) 558-7462

**Web Address:** [www.cspinc.org](http://www.cspinc.org)

**Program Description:** The CSP Families First program consists of a series of programs designed to treat at risk, severely disturbed youth between the ages of 6 and 21 who are experiencing behavioral/emotional problems in their homes or school and may be in jeopardy of being removed from their current placement. Services include an integrated, therapeutic after-school program as well as individual, family, and group therapy and psychiatric and medication support services.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8:30 a.m.–6:30 p.m., Monday–Thursday; 8:30 a.m.–5:00 p.m. Friday

**Community Service Programs (CSP)  
Youthful Offender Wraparound (YOW), Full Service Partnership (FSP)**

**Serving:** Transitional Age Youth, Age 16–25

**Facility:** County Contractor

**Region:** Countywide

**Address:** 1821 E. Dyer Rd., Ste. 200, Santa Ana, CA 92705  
16580 Harbor Blvd., Unit M, Fountain Valley, CA 92708

**Phone:** (949) 250-0488 **Fax:** (949) 251-1659

**Web Address:** [www.cspinc.org](http://www.cspinc.org)

**Program Description:** The CSP Youthful Offender Wraparound (YOW) provides a Full Service Partnership program for Serious Emotional Disturbance (SED) youth who have received behavioral health services while incarcerated.

**Eligibility:** Probation or former wards who have received behavioral health services while incarcerated

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–8 p.m., Monday–Friday; 24-hours a day, 7-days a week crisis services for enrolled clients

## **Community Service Programs (CSP) Collaborative Courts Full Service Partnership**

**Serving:** Children and Youth through age 25

**Facility:** County Contractor

**Region:** County-wide

**Address:** 1821 E. Dyer Rd., Ste. 200, Santa Ana, CA 92705  
16580 Harbor Blvd., Unit O, Fountain Valley, CA 92708

**Phone:** (714) 492-1010 Fax (714) 617-7639

**Web Address:** [www.cspinc.org](http://www.cspinc.org)

**Program Description:** The Collaborative Court FSP was designed to meet the needs of unserved and underserved youth who have come under the purview of the Juvenile Court. It provides services to clients and families in coordination with Children and Youth Behavioral Health (CYBH), Probation, Social Services, the various attorneys representing the client, family, the County and the Juvenile Court. It serves consumers, dependents and/or wards of the court who have serious emotional disturbances in addition to truancy and/or substance abuse related-issues. The FSP provides culturally competent, in-home and community-based behavioral health services to clients and their families that address client and family needs across all life domains and work to improve client self-efficacy and social competence.

**Eligibility:** Referral by Juvenile Court

**Hours of Operation:** 8 a.m.–8 p.m., Monday–Friday; 24-hours a day, 7-days a week crisis services for enrolled clients

**Languages:** English, Spanish and Vietnamese

## **Mental Health Association (MHA) – Project Together Mentor Program**

**Serving:** Children & Transitional Youth, Age 5 to 25, and their parents/guardians

**Facility:** County Contractor

**Region:** Countywide

**Address:** 790 Town & Country Road, Bldg. E, Orange, CA 92868

**Phone:** (714) 836-0355 **Fax:** (714) 836-0356

**Web Address:** [www.mhaoc.org](http://www.mhaoc.org)

**Program Description:** The Mental Health Association-Project Together Mentor Program (MHA-PT) provides mentoring services for serious emotional disturbance (SED) children and youth and seriously mentally ill (SMI) transitional age youth who are receiving mental health treatment services through the County of Orange Health Care Agency, Children and Youth Services (CYS) operated or contracted programs. MHA-PT incorporates mentoring “best practices” as defined by the California Mentor Partnership into all aspects of the mentoring programs, and mentor services are initiated by the clinician of a child’s/teen’s CYS or CYS-contract agency. All mentors are matched based on shared cultural and linguistic needs of the children, youth and families, and the clinician determines when a child/teen or parent/guardian will benefit from a mentor. Once a match becomes mutually agreeable to all parties involved, the clinician supports the mentor-mentee relationship, meets and advises the mentor on a regular basis during the child’s/teen’s process of forming a trusting, nurturing and one-to-one relationship.

**Eligibility:** School age youth 5 to15 years of age, Transitional Age Youth (TAY) 16-25 years of age, and client’s parent/guardian who are currently receiving mental health treatment services from the County of Orange Health Care Agency CYS or a County contracted program.

**Language(s):** English, Spanish and Vietnamese. Bilingual volunteer mentors also provide services in Spanish, Farsi, Korean, Tagalog, and Mandarin

**Hours of Operation:** 8 a.m.–5 p.m. Mentoring activities also occur after school and on the weekends, whenever it is convenient for the youth and the youth’s family



**Orange County Asian Pacific Islander Community Alliance (OCAPICA)**  
**PROJECT FOCUS – Full Service Partnership Wraparound**

**Serving:** Children, Youth and Transitional Age Youth, Age 0 to 25

**Facility:** County Contractor

**Region:** Countywide

**Address:** 12900 Garden Grove Blvd., Ste. 214A, Garden Grove, CA 92843

**Phone:** (714) 636-9095 **Fax:** (714) 636-8354

**Web Address:** [www.ocapica.org](http://www.ocapica.org)

**Program Description:** Utilizing a “whatever it takes” community-based and client-centered approach where individualized care plans are developed for individuals and families, the Full Service Partnership Wraparound program of OCAPICA provides mental health services and intensive case management services. These services include support and assistance in obtaining benefits for low income families, health insurance, housing placements, parent education and support, tutoring, mentoring, youth recreation and leadership development.

**Eligibility:** Ages 0 to 25 who have serious emotional disturbances or severe mental illness with one or more of the following: homeless or at risk of homelessness, history of psychiatric hospitalizations, first psychotic episode, in danger of failing school, uninsured exiting Social Services Agency or probation system, unserved or underserved due to linguistic or cultural isolation, with special needs and/or co-occurring disorders, with parents who have serious mental illness.

**Language(s):** English, Vietnamese, Korean, Tagalog, Samoan, Cambodian, Chinese, Japanese, Hmong and other Asian Pacific Islander languages

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday. The Project Focus Personal Service Coordinators provide crisis services for all enrolled partners 24-hours a day/7-days a week.

## Orange County Child Abuse Prevention Center – In-Home Crisis Stabilization

**Serving:** Children, Youth, and Families

**Facility:** County Contractor

**Region:** All of Orange County

**Address:** 500 S. Main St., Ste. 1100, Orange, CA 92868

**Phone:** (714) 543-4333 **Fax:** (714) 543-4398

**Web Address:** [www.brightfutures4kids.org](http://www.brightfutures4kids.org)

**Program Description:** The In-Home Crisis Stabilization program provides in-home crisis response, short term in-home therapy, case management and rehabilitation services with a focus on maintaining family stabilization and preventing hospitalization and/or out of home placement.

**Eligibility:** Children and youth referred by the Orange County Health Care Agency Children and Youth Services staff

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 24-hours a day, 7-days a week, 365-days a year

## Providence Community Services - North

**Serving:** Children & Youth, Age 0-21, & Families, Outpatient

**Facility:** County Contractor

**Region:** North (Anaheim and adjacent communities)

**Address:** 711 E. Ball Rd., Ste. 201, Anaheim, CA 92805

**Phone:** (714) 254-8473 **Fax:** (714) 254-8480

**Web Address:** [www.provcorp.com](http://www.provcorp.com)

**Program Description:** Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have Medi-Cal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, therapeutic behavioral services (TBS), psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique, as services can be provided in the clinic, the client's own home, or in community based settings versus institutional care.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Providence Community Services - West

**Serving:** Children & Youth, Age 0-21, Families, & Outpatient

**Facility:** County Contractor

**Region:** West (Garden Grove, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Fountain Valley and Westminster)

**Address:** 12966 Euclid Street, Suite 280, Garden Grove, CA 92840

**Phone:** (714) 823-4770 **Fax:** (714) 823-4777

**Web Address:** [www.provcorp.com](http://www.provcorp.com)

**Program Description:** Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have Medi-Cal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, therapeutic behavioral services (TBS), psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique, as services can be provided in the clinic, the client's own home, or in community based settings versus institutional care.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 8:30am–5:30pm, Monday–Friday

## Providence Community Services - East

**Serving:** Children & Youth, Age 0-21, Families, & Outpatient

**Facility:** County Contractor

**Region:** East (El Modena, Lemon Heights, Orange, Santa Ana, Tustin, Villa Park and Irvine)

**Address:** 1633 E. 4th St., Ste. 120, Santa Ana, CA 92701

**Phone:** (714) 565-2830 **Fax:** (714) 565-2833

**Web Address:** [www.provcorp.com](http://www.provcorp.com)

**Program Description:** Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have Medi-Cal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, therapeutic behavioral services (TBS), psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique, as services can be provided in the clinic, the client's own home, or in community based settings versus institutional care.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Providence Community Services - South

**Serving:** Children & Youth, Age 0-21, & Families, Outpatient

**Facility:** County Contractor

**Region:** South (Costa Mesa, Newport Beach, Irvine, Huntington Beach)

**Address:** 1503 South Coast Drive, Ste. 202, Costa Mesa, CA 92626

**Phone:** (949) 515-5440 **Fax:** (949) 515-5444

**Web Address:** [www.provcorp.com](http://www.provcorp.com)

**Program Description:** Providence Community Services (PCS) provides a broad range of services for behaviorally, emotionally or mentally disordered children, adolescents, and young adults who have Medi-Cal. PCS services can include evaluation, therapy, medication, crisis intervention, one-on-one mentoring, therapeutic behavioral services (TBS), psychological testing, specialized services in foster care and group homes, and collateral services to parents and families. PCS is unique, as services can be provided in the clinic, the client's own home, or in community based settings versus institutional care.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, and Farsi

**Hours of Operation:** 8:30 a.m.-5:30 p.m., Monday-Friday

## Providence Community Services – Project RENEW (Reaching Everyone Needing Effective Wrap), Full Service Partnership (FSP)

**Serving:** Children and Youth, Age 0 to 18, severely emotionally disturbed (SED) at risk of homelessness

**Facility:** County Contractor

**Region:** Countywide

**Address:** 3188 “F” Airway Avenue, Costa Mesa, CA 92626

**Phone:** (714) 689-1380 **Fax:** (714) 689-1381

**Web Address:** <http://www.provcorp.com/Locations/California.asp>

**Program Description:** Project RENEW serves Orange County children from birth to 18 years of age with serious emotional disturbance (SED)/serious mental illness (SMI), along with their families. The program focuses on children and their families who have been unserved or underserved, are homeless or at risk of homelessness. While the child is the identified participant, Project RENEW uses a Wraparound model, developing a team of individuals offering both formal and informal support to the entire family.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean as needed

**Hours of Operation:** 9 a.m.–5 p.m. with 24-hours a day, 7-days a week Crisis Services for enrolled clients

## **Providence Community Services – Support Transitional Age Youth (STAY), Full Service Partnership (FSP)**

**Serving:** Transitional Age Youth, Age 16-25

**Facility:** County Contractor

**Region:** Countywide

**Address:** 2215 N. Broadway, Ste. 200, Santa Ana, CA 92706

**Phone:** (714) 221-6400 **Fax:** (714) 221-6402

**Web Address:** [www.provcorp.com/Locations/California.asp](http://www.provcorp.com/Locations/California.asp)

**Program Description:** Support Transitional Age Youth (STAY) of Providence Community Services is a recovery program for serious emotional disturbance (SED) and serious mentally ill (SMI) transition age youth (TAY), ages 16 through 25, who would benefit from increased integration into the community and support that builds the skills essential to being a self-sufficient adult. Founded with a vision that all TAY have hope, are empowered, can be responsible for themselves and be engaged to meaningful adult roles, the program supports participants in discovering and deciding what they want for themselves and how to develop the strengths, abilities and skills applicable to many aspects of their adult lives.

**Eligibility:** SMI or SED youth age 16-25 who are homeless or at risk of homelessness

**Language(s):** English, Spanish, Vietnamese, Farsi, and Korean

**Hours of Operation:** 9 a.m.–5 p.m., Monday–Friday with 24-hours a day, 7-days a week schedule for client crisis services



## Social Model Recovery Systems (Touchstones)

**Serving:** Children & Youth, Age 12–17

**Facility:** County Contractor

**Region:** Countywide

**Address:** 900 E. Chapman Ave., Orange, CA 92866

**Phone:** (714) 639-5542      **Fax:** (714) 639-5037

**Web Address:** [www.socialmodelrecovery.org](http://www.socialmodelrecovery.org)

**Program Description:** Social Model Recovery Systems (Touchstones) provides enhanced mental health services to youth experiencing co-occurring disorders. Preference is given to court referrals in the residential program. However, youth in the community may be referred if openings exist.

**Eligibility:** Medi-Cal

**Language(s):** English

**Hours of Operation:** 8 a.m.–8 p.m., 7 days a week

## South Coast Children's Society

**Serving:** Children & Youth, ages 0 to 21, Outpatient

**Facility:** County Contractor

**Region:** West (Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach and Westminster)

**Address:** 2124 Main Street, Suite 165, Huntington Beach, CA 92648

**Phone:** (714) 536-0077 **Fax:** (714) 536-0071

**Web Address:** [www.sccskids.org](http://www.sccskids.org)

**Program Description:** South Coast Children's Society provides shelter, care, therapy and essential support services for abused, neglected and underprivileged children and youth, and their struggling families. Services include individual, group, and family therapy, as well as psychiatric and medication support services. South Coast Children's Society also provides therapeutic behavioral services (TBS).

**Eligibility:** Medi-Cal and third-party insurance

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## South Coast Children's Society – Social Rehabilitation Program

**Serving:** Transitional Age Youth (TAY), Age 18–25

**Facility:** County Contractor

**Region:** Countywide

**Address:** 590 Traverse Dr., Costa Mesa, CA 92626

**Phone:** (714) 547-7731 **Fax:** (714) 545-4180

**Web Address:** [www.sccskids.org](http://www.sccskids.org)

**Program Description:** The Social Rehabilitation Program of South Coast Children's Society assists youth with serious mental illness (SMI) with an established daily living routine usually after a psychiatric hospitalization. The anticipated length of stay is two to four months, and the program works closely with the full service partnership (FSP) in which the youth is enrolled.

**Eligibility:** SMI TAY in need of short-term housing and support. A fee is required of the placing FSP, the client or the client's family.

**Language(s):** English and Spanish

**Hours of Operation:** 24-hours a day, 7-days a week, 365-days a year

**South Coast Children's Society –  
Transitional Age Youth (TAY) Crisis Residential Program**

**Serving:** Transitional Age Youth, Age 18-25

**Facility:** County Contractor

**Region:** Countywide

**Address:** 3344 Nevada Avenue, Costa Mesa, CA 92626

**Phone:** (714) 966-5338 **Fax:** (714) 966-5339

**Web Address:** [www.sccskids.org](http://www.sccskids.org)

**Program Description:** A six-bed residential program for transitional age youth (TAY) who have experienced a mental health crisis but do not meet the criteria for inpatient hospitalization. The program provides assistance with stabilization and linkage to longer term supports.

**Eligibility:** Any Orange County TAY who is in need of the service and referred by County staff

**Language(s):** English, Spanish and Vietnamese

**Hours of Operation:** 24-hours a day, 7-days a week and 365-days a year

## Western Youth Services (South)

**Serving:** Children & Youth, Ages 0–21, Outpatient

**Facility:** County Contractor

**Region:** South (Aliso Viejo, Irvine, Laguna Hills, Laguna Woods, Lake Forest, Mission Viejo, Newport Beach and Rancho Santa Margarita)

**Address:** 26137 La Paz Road, Suite 230, Mission Viejo, CA 92691

**Phone:** (949) 595-8610 **Fax:** (949) 595-0296

**Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Program Description:** Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families. Comprehensive mental health services are provided at clinics strategically located throughout the county.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–7 p.m., Monday–Thursday; 8 a.m.–5 p.m., Friday

## Western Youth Services (West)

**Serving:** Children & Youth, Age 0–21, Outpatient

**Facility:** County Contractor

**Region:** West (Costa Mesa, Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach and Westminster)

**Address:** 18350 Mount Langley St., Ste 206, 215 and 216 Fountain Valley 92708

**Phone:** (714) 378-2620 **Fax:** (714) 378-2631

**Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Program Description:** Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families. Comprehensive mental health services are provided at clinics strategically located throughout the county.

**Eligibility:** Medi-Cal

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 8 a.m.–7 p.m. Monday–Thursday; 8 a.m.–5 p.m., Friday

## Western Youth Services (North)

**Serving:** Children & Youth, Age 0–21, Outpatient

**Facility:** County Contractor

**Region:** North (Anaheim, Atwood, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia, Villa Park and Yorba Linda)

**Address:** 505 N. Euclid St., Ste. 300, Anaheim, CA 92801

**Phone:** (714) 871-5646 **Fax:** (714) 817-7368

**Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Program Description:** Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families. Comprehensive mental health services are provided at clinics strategically located throughout the county.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–7 p.m. Monday–Thursday; 8 a.m.–5 p.m., Friday

## Western Youth Services (East)

**Serving:** Children & Youth, Age 0–21

**Facility:** County Contractor

**Region:** East (Garden Grove, Irvine, Orange, Santa Ana and Tustin)

**Address:** 1666 North Main Street, Suite 400, Santa Ana, CA 92701

**Phone:** (714) 704-5900 **Fax:** (714) 978-3419

**Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Program Description:** Western Youth Services is staffed by a dedicated team of mental health professionals who understand the unique concerns of children, adolescents and families. Comprehensive mental health services are provided at clinics strategically located throughout the county.

**Eligibility:** Medi-Cal

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–7 p.m., Monday–Thursday; 8 a.m.–5 p.m., Friday



# Innovations

## Brighter Futures

**Serving:** Parents/families with children ages 6-13

**Facility:** County Operated

**Region:** County Wide

**Address:** 2035 E. Ball Rd., Ste. 100 C, Anaheim, CA 92806

**Phone:** (714) 517-6100      **Fax:** (714) 517-6139

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** Brighter Futures provides community-based services to families with children who experience social, emotional, and behavioral health problems to reduce isolation and form a supportive network with other families. The program offers brief interventions, helping build personal resiliency and healthy relationships between parents and children. A multidisciplinary clinical team provides culturally and linguistically appropriate peer-mentorships, case management, parent education, psychotherapeutic services and linkages to supportive community services.

**Eligibility:** Orange County residents, parents/families with children ages 6-13 who experience social, emotional, and behavioral health problems.

**Providing Language(s):** English and Spanish,

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Collective Solutions

**Serving:** Adults and Older Adults

**Facility:** County Operated

**Region:** Countywide

**Address:** 2035 E. Ball Rd., Ste. 100 C, Anaheim, CA 92806

**Phone:** (714) 517-6100

**Web Address:** <http://ohealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** Collective Solutions is a family-focused crisis management program that provides supportive and counseling services to family members who struggle with managing the mental illness of a loved one. Peer mentors and clinicians deliver culturally and linguistically appropriate counseling, assessments, case management, and education related to mental health.

**Eligibility:** Orange County residents, family members of individuals age 16 and older, newly or previously diagnosed with a mental illness which results in a crisis situation for family members.

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Integrated Community Services (ICS)-Community Home

**Serving:** Orange County transitional age youth, adult and older adult participants that are being provided with primary care services at Korean Community Services (KCS), Vietnamese Community of Orange County (VNCOC) or Central City Community Health Center (CCCHC) clinics, and are in need of mental health services.

**Facility:** County Operated and County Contracted

**Region:** Countywide

**Address:** 2035 E. Ball Rd., Ste. C, Anaheim, CA 92806

**Phone:** (714) 517-6100 **Fax:** (714) 517-6139

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** The Integrated Community Services (ICS)-Community Home pilot project provides outreach into the medical community to facilitate bi-directional services to fully integrate both physical and mental health care. This collaboration with community medical clinics and county mental health programs is a healthcare model that will prove to bridge the gaps in service for the underserved low-income community and increase better overall health outcomes for the patients involved. In the ICS Community Home project, a Mental Health Team (Psychiatrist, Behavioral Health Services Clinician and Mental Health Caseworker) will be brought into existing community health clinics: Southland Health Center and Korean Community Services. Bringing in each team to complement existing patient services allows full integration of patient care in each location.

**Eligibility:** Orange County Residents, Medi-Cal, Medi-Cal eligible or third party coverage, Primary Care and Mental Health Care needs

**Language(s):** English, Spanish, Vietnamese and Korean

**Hours of Operation:** Asian Health Center 9 a.m.–6 p.m., Monday–Friday; Korean Community Services 9 a.m.–5:30 p.m., Friday; Central City Community Health Center 9 a.m.–6 p.m., Monday–Friday and 9 a.m.–3 p.m., Saturday

## Integrated Community Services Program (ICS)-County Home

**Serving:** Orange County transitional age youth, adult and older adult Orange County residents who are receiving behavioral health services at the Anaheim, Westminster or Santa Ana County Clinics. These individuals must have Medi-Cal, be Medi-Cal eligible or have third party coverage.

**Facility:** County Operated

**Region:** Anaheim, Westminster, Santa Ana

**Address:** 2035 E. Ball Rd., Ste. C, Anaheim, CA 92806

**Phone:** (714) 517-6100 **Fax:** (714) 517-6139

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** The Integrated Community Service Program provides primary medical care services to transitional age youth, adults and older adults who are residents of Orange County, have Medi-Cal, be Medi-Cal eligible or have third party coverage, and receiving behavioral health services at the Santa Ana, Westminster or Anaheim County Clinics. The program provides case management, care coordination, supportive counseling, educational groups, medication consultation, and linkage to community resources.

**Eligibility:** Orange County residents, current Behavioral Health Services clients at Westminster, Santa Ana or Westminster County Clinic and have Medi-Cal, be Medi-Cal eligible or have third party coverage.

**Language(s):** English, Spanish, Vietnamese and Korean

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## OC4Vets

**Servicing:** Orange County Veterans, active military and military families

**Facility:** County operated

**Region:** Countywide

**Address:** 1300 S. Grand Ave., Bldg. B, Santa Ana, CA 92705 (located on the OC Operations Center campus)

**Phone:** (714) 480-6476

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** OC4Vets is a Mental Health Services Act project in partnership with the OC Community Resources Veterans Service Office and the Workforce Investment Board. Services are aimed at assisting military veterans and their families to become aware of and to access needed community and behavioral health services. In addition to the standard Veterans Service Office services (i.e., assistance with application for compensation, pensions, and other VA related benefits), participants are provided brief screening, case management, linkages for medical, mental health, substance use disorders, housing, job skills enhancement, employment, work sustainment coaching, and other services as required.

**Eligibility:** Active military service, Reserve status, National Guard, Air National Guard, retired, previous military service, veteran or military family member. Character of military discharge, length of service, or combat experience is not used as acceptance criteria.

**Language(s):** English; other languages can be accommodated upon request.

**Hours of Operation:** 8 a.m.–4 p.m., Monday, Wednesday, Thursday and Friday; 9:30 a.m.–4 p.m., Tuesday. Closed on County holidays and announced training dates.

## Orange County-ACCEPT (Acceptance through Compassionate Care, Empowerment, and Positive Transformation)

**Serving:** Orange County residents

**Facility:** County Operated

**Region:** Countywide

**Address:** 2035 E. Ball Rd., Ste. 100 C, Anaheim, CA 92806

**Phone:** (714) 517-6100   **Fax:** (714) 517-6139

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** OC ACCEPT provides community-based mental health and supportive services to individuals struggling with and/or identifying as LGBTIQ (Lesbian, Gay, Bisexual, Transgender, Intersex or Questioning) and the people important in their lives. The program specializes in addressing issues that are common in the LGBTIQ community, such as confusion, isolation, grief and loss, depression, anxiety, suicidal thoughts, self-medicating with drugs and high risk behaviors, self-esteem challenges, victims of bullying, trauma, homelessness, and lack of familial support. OC ACCEPT seeks to provide a safe environment with acceptance and compassion for individuals to express their feelings, build resilience, become empowered and connected with others for support. The program also raises awareness and reduces stigma by providing education about the LGBTIQ population to the community at large.

**Eligibility:** Orange County residents

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Project Life Coach

**Servicing:** Transitional Age Youth, Adults, Older Adults

**Facility:** County Operated

**Region:** Countywide

**Address:** 2035 E. Ball Rd., Suite 100, Anaheim, CA 92806

**Phone:** (714) 517-6100

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** Project Life Coach provides supportive employment and life coaching services to serve all individuals, especially those who are Latino, Iranian, Vietnamese and Korean with limited English proficiency and have a mental illness. Culturally and linguistically appropriate assessments, case management, groups, brief employment counseling and support services are provided by peer mentors and clinicians. The program utilizes an innovative approach for job finding, placement and retention, linkage to mental health services in the ethnic communities, and creation of a community-based support network for individuals and families. The Project Life Coach program considers all referrals from the community via phone, fax, e-mail, or walk-in to provide intake and initial assessment.

**Eligibility:** All Orange County residents, especially those who are Latino, Iranian, Vietnamese and Korean with limited English proficiency and have a mental illness. Participants seeking job placement services must be eligible for legal employment.

**Providing Language(s):** English, Spanish, Farsi, Vietnamese and Korean

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Volunteer to Work

**Servicing:** Orange County residents

**Facility:** County Contracted

**Region:** Countywide

**Address:** 12419 Lewis St., Garden Grove, CA 92840

**Phone:** (714) 462-4823

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/mhsa/components/innovation>

**Program Description:** Volunteer to Work, contracted with the Goodwill Industries Orange County, is a participant-driven program for adults 18 and older living with a mental health diagnosis and seeking successful entry or re-entry into employment through goal-specific community service. Utilizing a peer model approach, peer specialists search for volunteer opportunities to match the unique skills of participants, assist in the transition of starting a volunteer position, offer guidance through the volunteer process, and provide support during struggles of personal adjustment. General training tracks are also available to assist in computer literacy (i.e., general operation, Microsoft Windows, typing), career development (i.e., resume writing, cover letters, online-job searches), and social development (i.e., coping and resilience, social anxiety, self-care).

**Eligibility:** All Orange County residents, ages 18 and older who are currently receiving mental health services and looking for employment through goal-specific volunteer service. Participants must meet volunteer eligibility requirements and be willing to commit to 90-day community service.

**Language(s):** English, Farsi, Spanish, Thai, and Vietnamese

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday.



# **Prevention and Intervention (P&I)**

## **Alcohol and Drug Prevention Team**

**Serving:** All residents of Orange County

**Facility:** County Operated

**Region:** Countywide

**Address:** 878 W. Town & Country Road, Bldg. F, Orange, CA 92868

**Phone:** (714) 954-2900      **Fax:** (714) 954-2901

**Web Address:** <http://ochealthinfo.com/bhs/about/pi>

**Program Description:** The Alcohol and Drug Prevention Team provides staff training, parent education, school-based curriculum, community education and outreach to increase awareness of and prevent alcohol and drug use/abuse.

**Eligibility:** Orange County residents

**Language(s):** English, Vietnamese, and Spanish (interpretation for other languages is available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## Connect the Tots

**Serving:** Families with children ages 0-6 who are at risk of mental illness and/or school failure due to social/emotional problems.

**Facility:** County Operated

**Region:** Countywide

**Address:** 1200 North Main Street, Suite 300, Santa Ana, CA 92701

**Phone:** (714) 480-4678      **Fax:** (714) 480-6608

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/support/tots>

**Program Description:** The Connect the Tots Program serves families with young children, ages 0 to 6, to promote wellness and reduce risk factors for emotional problems in children as they prepare to enter school. Supportive services are provided to the entire family with the goal of promoting healthy coping skills and strengthening the family's ability to meet the emotional needs of their children. Services are provided in the home and include social/emotional screening and assessment, parent education, skills building, case management, linkage and collaboration with existing community resources. The Connect the Tots program prioritizes homeless families and those at risk of homelessness.

**Eligibility:** North Orange County Families with children preparing to enter school with priority given to homeless families and those at risk of homelessness and those in transitional living situations.

South Orange County Families: please refer to the School Readiness program at the Child Abuse Prevention Center (CAPC).

**Language(s):** English, Spanish, Vietnamese, and Korean (interpretation in other languages is available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## Children's Support and Parenting Program (CSPP)

**Serving:** Parents and caregivers with children ages 5 to 17

**Facility:** County Operated

**Region:** Countywide

**Address:** 1200 North Main Street, Suite 300, Santa Ana, CA 92701

**Phone:** (714) 480-4678 **Fax:** (714) 480-6608

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/support/cspp>

**Program Description:** The Children's Support and Parenting Program (CSPP) is a prevention program serving a wide range of families from different backgrounds whose stressors make children more vulnerable to developing behavioral health problems. Program services focus on: families that have a common parental history of serious substance abuse and/or mental illness; children living with family members who have developmental or physical illnesses/disabilities; children living in families that are impacted by divorce, domestic violence, trauma, unemployment, homelessness, etc.; and families of active duty military/ returning. An 11- week psycho-educational group series is conducted in the community to eligible family members to increase parenting skills and support, increase child resiliency, and improve the overall strength of the family. Brief family intervention sessions and referrals to community services are available to all participants. Follow-up sessions are provided to graduates as an opportunity to reunite with other families and refresh their learned skills.

**Eligibility:** Orange County families from different backgrounds whose stressors make children more vulnerable to developing behavioral health problems.

**Language(s):** English, Spanish, and Vietnamese (interpretation in other languages is available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## Multicultural Development Program

**Serving:** Orange County residents

**Facility:** County operated

**Region:** Countywide

**Address:** 405 W. 5th St., Ste. 202A, Santa Ana, CA 92701

**Phone:** (714) 834-5650 **Fax:** (714) 834-3660

**Web Address:** [www.ocalthinfo.com/mdp](http://www.ocalthinfo.com/mdp)

**Program Description:** The Multicultural Development Program aims to promote health equity by enhancing culturally responsive and inclusive behavioral health services for all ethnic and cultural groups through supportive services, training, education, research, and advocacy. The program provides services such as Language Service Coordination, SSI/SSDI Disability Benefits and Employment Consultation and Training, Culture and Mental Health Needs of the Deaf and Hard of Hearing Community Consultation and Training. We also conduct clinical trainings and education that include, but are not limited to topics such as Client Culture, Cultural Groups, Cultural Responsive Services, Stressed Families/Older Adult, People with Developmental Disability, People with HIV/AIDS, Refugees and Immigrants, Trauma-Exposed Individuals, Limited English Proficiency Culture, Lesbian, Gay, Bisexual, Transgender, Questioning, Intersex, and more. In addition, we provide consumer/peer supervision, culturally responsive and inclusive clinical consultation, culturally responsive and inclusive community research and advocacy—while identifying local and regional behavioral health needs of linguistically and culturally diverse populations as they impact county systems of care. Moreover, we assist in the following areas: 1) developing, coordinating, and facilitating the implementation of a culturally responsive and inclusive plan for Orange County; 2) developing, implementing, and ensuring the accuracy of verbal interpretation and written translation services and materials; 3) planning and organizing cultural diversity events at an organizational and community level, and 4) supporting strategies and efforts for reducing racial, ethnic, cultural and linguistic disparities.

**Eligibility:** All ages and groups

**Language(s):** English, Spanish, Vietnamese, Farsi, ASL

**Hours of Operation:** 8 a.m.–5p.m., Monday–Friday

## Orange County Center for Resiliency, Education and Wellness (OC CREW)

**Serving:** Youth ages 14 to 25 who have experienced a first episode of psychosis in the last 12 months. Services are also provided to the families of participants.

**Facility:** County Operated

**Region:** Countywide

**Address:** 792 Town & Country Road, Building E, Orange, CA 92868

**Phone:** (714) 480-5100 **Fax:** (714) 836-5801

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/early/crew>

**Program Description:** The Orange County Center for Resiliency, Education and Wellness (OC CREW) program provides early intervention services to transitional age youth, age 14-25, in the community experiencing their first onset of psychosis related to schizophrenia. Services provided by this program include individual and family counseling, psychiatric services, multifamily psycho-educational group, vocational and educational support, education about nutrition and fitness, socialization and wellness activities and community education. This program also provides trainings to persons and organizations most likely to encounter individuals that may present with early signs of mental health disorders.

**Eligibility:** Orange County residents ages 14–25 with psychotic symptoms not known to be caused by the effects of substance use, a known medical condition, or trauma

**Language(s):** English and Spanish (interpretation in other languages is available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## OC Links

**Serving:** Orange County residents

**Facility:** County Operated

**Administrative Address:** 405 W. 5th Street, Ste. 601, Santa Ana, CA 92701

**Phone:** (855) OC-LINKS (855-625-4657)

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/oclinks>

**Program Description:** The OC Links Information and Referral Line provides telephone and online chat support for anyone seeking information or linkage to any of the Health Care Agency's Behavioral Health Services. These services include children and adult mental health, alcohol and drug inpatient and outpatient, crisis programs, and prevention and early intervention services. Callers can be potential participants, family members, friends or anyone seeking out resources, or providers seeking information about Behavioral Health programs and services. Trained Navigators provide information, referral, and linkage directly to programs that meet the needs of callers.

**Eligibility:** All ages and groups

**Language(s):** English, Spanish, Vietnamese, Farsi; additional translation services available

**Hours of Operation:** 8 a.m.–6 p.m., Monday–Friday

## Orange County Postpartum Wellness (OCPW)

**Serving:** Pregnant and new mothers suffering from mild to moderate symptoms of depression and/or anxiety, attributable to the pregnancy or recent birth of their child

**Facility:** County Operated

**Region:** Countywide

**Address:** 792 Town & Country Road, Building E, Orange, CA 92868

**Phone:** (714) 480-5160 **Fax:** (714) 836-4359

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/early/ppw>

**Program Description:** The Orange County Postpartum Wellness (OCPW) program provides early intervention services to women 5 months pregnant to one year postnatal experiencing mild to moderate symptoms of depression and/or anxiety attributable to the pregnancy or recent birth of their child. Services include assessment, case management, individual, family and group counseling, educational groups, wellness activities and coordination, and linkage to community resources and community education.

**Eligibility:** Orange County residents

**Language(s):** English, Spanish, Vietnamese, and Farsi (interpretation in other languages available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

**Risk reduction, Education and Community Health (REACH)  
HIV Services- Medical Case Management and Medical Transportation  
Services**

**Serving:** Adults who are currently using or have a history of substance use and are living with HIV.

**Facility:** County Operated

**Region:** Countywide

**Address:** 1725 W. 17<sup>th</sup> St., Ste. 101B, Santa Ana, CA 92706

**Phone:** (714) 834-7926 **Fax:** (714) 834-8235

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/case>

**Program Description:** The Medical Case Management and Medical Transportation Services team provides case management services for individuals living with HIV who are experiencing or have a history of substance use, including helping clients access medical and supportive services and coordinating client care. Case managers serve as client advocates and assist in the development of a personalized plan to address client needs and meet their identified goals. Assistance with transportation to ensure access to medical and behavioral health services is also provided for eligible and qualified clients.

**Eligibility:** Orange County residents

**Language(s):** English and Spanish (interpretation in other languages available upon request)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday



## **Risk reduction, Education and Community Health (REACH) HIV Services-Education, HIV Testing and Prevention Services**

**Serving:** Adults who are currently using or have a history of substance use and are at risk for HIV or living with HIV.

**Facility:** County Operated

**Region:** Countywide

**Address:** 1725 W. 17th St., Ste. 101B, Santa Ana, CA 92706

**Phone:** (714) 834-7926 **Fax:** (714) 834-8235

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/hiv>

**Program Description:** The Education, HIV Testing and Prevention Services team provides HIV and Sexually Transmitted Disease (STD) education to substance users in treatment throughout Orange County. HIV testing and counseling are offered at the end of educational sessions for interested individuals. Targeted HIV testing is also offered in the community for high risk individuals. The HIV class for individuals who are court-ordered to complete HIV education is offered three times per month for adults at no cost. Call the REACH office for the class schedule. Services are offered in a safe, confidential and nonjudgmental environment for clients to address a variety of needs utilizing harm reduction methods and a client-centered approach to care.

**Eligibility:** Orange County residents

**Language(s):** English and Spanish (interpretation in other languages available upon request)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## BHS Outreach and Engagement

**Serving:** Adults experiencing homelessness, at-risk of homelessness, and/or living in transitional housing.

**Facility:** County Operated

**Region:** Countywide

**Address:** 1725 W. 17th St., Ste. 101B, Santa Ana, CA 92706

**Phone:** 1-800-364-2221 **Fax:** (714) 834-8235

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/outreach/collab>

**Program Description:** BHS Outreach and Engagement services are offered to the unserved and underserved, severely and chronically mentally ill population, who are homeless or on the verge of becoming homeless who are not connected to services. The Outreach team frequents known gathering places for the homeless including food banks, shelters, and public areas such as parks/libraries in order to identify potential consumers and screen for program eligibility. The team does not respond to acute psychiatric crisis, rather the focus is on rapport building to increase the consumer's acceptance of mental health treatment and ultimate integration into his or her community of choice. The team responds to community referrals and collaborates with various community partners in support of an individual's recovery.

**Eligibility:** Orange County residents

**Language(s):** English, Spanish, and Vietnamese (interpretation in other languages available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## Stop the Cycle

**Serving:** Parents and caregivers with a child in the juvenile justice system or engaging in at-risk behaviors such as truancy/police contact and one or more children/ teenagers at home who are not yet involved with the juvenile justice system

**Facility:** County Operated

**Region:** Countywide

**Address:** 1200 North Main Street, Suite 300, Santa Ana, CA 92701

**Phone:** (714) 480-4678 **Fax:** (714) 480-6608

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/support/stc>

**Program Description:** Stop the Cycle is a prevention program serving youth engaged in at-risk behaviors, such as truancy and ongoing police contact. The program serves youth involved in the juvenile justice system including their parents and siblings. A 12-week psycho-educational group series is conducted in the community for family members to increase parenting skills and support, increase child resiliency, and improve the overall strength of the family. Brief family intervention sessions and referrals to community services are available to all participants. Follow-up sessions are provided to graduates as an opportunity to reunite with other families and refresh their learned skills.

**Eligibility:** Orange County families with at least one child in the juvenile justice system and one or more children who are at risk of following in the footsteps of their siblings

**Language(s):** English, Spanish, and Vietnamese (interpretation in other languages is available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## Stress Free Families

**Serving:** Families who have been investigated by the Social Services Agency for allegations of child abuse/neglect and at high risk for behavioral health problems.

**Facility:** County Operated

**Region:** Countywide

**Address:** 1200 North Main Street, Suite 300, Santa Ana, CA 92701

**Phone:** (714) 480-4678 **Fax:** (714) 480-6608

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/early/stressfree>

**Program Description:** Stress Free Families is an early intervention program that addresses the needs of families that have been investigated by the Social Services Agency (SSA) and are experiencing current emotional and behavioral health problems impacting the family. Services are home-based and include family assessment, brief counseling, and case management services. Families are referred to this program through SSA.

**Eligibility:** Orange County families referred by the Social Services Agency once case is closed

**Language(s):** English, Spanish, Vietnamese, and Korean (interpretation in other languages available upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## Transitions

**Serving:** Adolescents and Parents

**Facility:** County Operated

**Region:** Countywide

**Address:** 878 W. Town & Country Road, Bldg. F, Orange, CA 92868

**Phone:** (714) 954-2900**Fax:** (714) 954-2901

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/school/transitions>

**Program Description:** Transitions is a prevention program serving students transitioning from elementary school to middle school and those students transitioning from middle school to high school. The goals of this program include developing protective factors and creating resilience in these youth to better meet the new academic and social challenges and educate parents about these challenges and how they can assist their transitioning youth. Services include up to 13 classroom sessions that take place during a regular school period. These sessions are based on a curriculum that has been found to be successful in strengthening students' healthy coping skills, while reducing high risk behaviors. In addition, three educational meetings are available to the parents of these students during evening hours at the school.

**Eligibility:** Orange County students transitioning into middle school or high school and their parents

**Language(s):** English and Spanish (interpretation in other languages upon request)

**Hours of Operation:** 8 a.m.–5 p.m. (some evening hours), Monday–Friday

## Veterans' Court Services

**Servicing:** Adults (active military; veterans) and families of military members/veterans

**Facility:** County Operated

**Region:** Countywide

**Administrative Address:** Veterans' Service Office, 1300 S. Grand Ave., Bldg. B, Santa Ana, CA 92705

*Please note that services are not available at this administrative/mailling address. All services are delivered at the Orange County Superior Courts by appointment only.*

**Office Phone:** (714) 480-6476, ask for Veterans' Court Services or OC4Vets

**Web Address:** <http://ochealthinfo.com/pi>

**Program Description:** Veterans' Court Services provides case management to veterans in the OC Superior Court system and the Veterans Non-Criminal Domestic Violence Family Court. This service provides case management to court-assigned veterans who are in need of professional support, referrals and linkages to the Veteran Administration (VA), Veterans Centers, and community organizations that provide treatment and other services to veterans, military, and family members.

**Eligibility:** Orange County residents who are active military, veterans, or families of military members

**Language:** English

**Hours of Operation:** 8 a.m.–4:30 p.m., Monday–Friday; by appointment only, no walk-ins

## Veterans' Services "The Drop Zone"

**Servicing:** Adults (active military; veterans) and families of military members/veterans

**Facility:** County Operated

**Region:** Countywide

**Administrative Address:** 1300 S. Grand Ave., Bldg. B, Santa Ana, CA 92705

*Please note that services are not available at this administrative/ mailing address. Services are only delivered on Orange County college campuses.*

**Office Phone:** (714) 824-1996  
(714) 480-6476 for information

**Web Address:** <http://ochealthinfo.com/pi>

**Program Description:** Veterans' Services "The Drop Zone" is a collaborative with local community colleges and the Prevention & Intervention Division of the Orange County Health Care Agency (OCHCA), Behavioral Health Services (BHS). This program provides information and resources to the enrolled veterans/students at the college. An OCHCA BHS clinician, who is also a veteran, is available to screen, assess and provide supportive interventions. Some of the direct interventions available include support groups, counseling regarding transition to college and civilian life, community resources, referral and navigation to the systems of care within Orange County, and the Veteran Administration (VA) health system.

**Eligibility:** Orange County residents who are active military, veterans, or families of military members

**Language:** English

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday; by appointment only, no walk-ins

## Youth As Parents

**Serving:** Pregnant and parenting youth including fathers up to age 19

**Facility:** County Operated

**Region:** Countywide

**Address:** 1200 N. Main St., Suite 300, Santa Ana, CA 92701

**Phone:** (714) 480-4678 **Fax:** (714) 480-6608

**Web Address:** <http://ochealthinfo.com/bhs/about/pi/support/parent>

**Program Description:** The Youth As Parents program serves pregnant and parenting teens to prevent and intervene early in the onset of behavioral health issues in the parents, and to identify such issues in their children early in their development. Services are provided in the home and include screening and assessment, parent education, skills building, case management, linkage and collaboration with existing community resources.

**Eligibility:** Pregnant and parenting youth up to 20 years old who reside in Orange County

**Language(s):** English and Spanish (interpretation for other languages is available upon request)

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday



## Alcohol and Other Drug Abuse Prevention Services

**Serving:** Children/youth, parents and school staff

**Facility:** County Contracted – Orange County Department of Education (OCDE)

**Region:** Countywide

**Program Administration Address:** 200 Kalmus Drive, Costa Mesa, CA 92626

**Phone:** (714) 327-1068

**Web Address:** <http://ocde.us/PAL/Pages/Alcohol-Tobacco-Drug-Prevention.aspx>

**Program Description:** OCDE's Alcohol and Other Drug (AOD) Abuse Prevention Services program uses evidence-based curriculum to provide teacher, parent, and student workshops and groups focused on AOD education and prevention strategies. The goal of these activities is to reduce alcohol and drug use by improving protective factors, identifying high-risk behaviors, and enhancing family relationships to increase connectedness of youth to their families, schools, and community.

**Eligibility:** School staff, children/youth and parents affiliated with the pre-selected schools

**Language(s):** English, Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Crisis Prevention Hotline

**Serving:** All Orange County residents

**Facility:** County Contracted – Didi Hirsch Mental Health Services

**Region:** Countywide

**Program Administration Address:** 4760 S. Sepulveda Blvd., Culver City, CA 90230

**Phone:** (877) 7-CRISIS or (877) 727-4747

**Web Address:** <http://www.didihirsch.org/orange-county-services>

**Program Description:** The Crisis Prevention Hotline provides toll-free, 24-hour, immediate, confidential, culturally and linguistically appropriate, over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

**Eligibility:** Orange County residents

**Language(s):** English, Spanish, Vietnamese, Farsi (interpretation for other languages is available upon request)

**Hours of Operation:** 24-hours a day, 7-days a week, 365-days a year

## Early Intervention Services for Older Adults

**Serving:** Orange County residents age 60 or older

**Region:** Countywide

**Program Administration:**

- Council on Aging

**Address:** 1971 E. 4th Street, Ste. 200, Santa Ana, CA 92705

**Web Address:** [www.coaoc.org](http://www.coaoc.org)

**Phone:** (714) 352-8820

**Hours of Operation:** Administration: 8 a.m.–5 p.m., Monday–Friday. Direct service hours are: Monday–Friday, 8 a.m.–5 p.m., and nights/weekends based on service.

- Multi Ethnic Collaborative of Community Agencies (MECCA)

**Address:** 1505 E. 17th St., Ste. 123, Santa Ana, CA 92705

**Web Address:** [www.ocmecca.org](http://www.ocmecca.org)

**Phone:** (714) 202-4750

**Program Description:** Early Intervention Services for Older Adults serves adults 60 years of age and older who are at risk of or who are experiencing the early onset of a behavioral health condition. The program targets unserved or underserved populations and individuals who have not sought out services due to social isolation, the stigma associated with behavioral health conditions, or cultural or linguistic barriers. The program provides trained, culturally and linguistically competent case managers and life coaches who provide services in the homes of participants. Participants receive a comprehensive assessment and case management services. The program facilitates linkages to other behavioral health, medical and community resources. Other services include educational/skill building workshops, support groups, recreational activities and transportation support services.

**Eligibility:** Orange County older adult residents

**Language(s):** English, Spanish, Vietnamese, Farsi, Korean, and Arabic

**Hours of Operation:** Administration: 9 a.m.–5 p.m., Monday–Friday. Direct service hours are: Monday–Friday, 8 a.m.–5 p.m., and nights/weekends based on service.

## Family Support Services

**Serving:**

Family Support Services: family members/caregivers of individuals with behavioral health issues

Parenting classes: parents/caregivers of children ages 13 to 18

**Facility:** County Contracted – Boys Town California, Inc.

**Region:** Countywide

**Program Administration Address:** 2223 E. Wellington Ave., Suite 350, Santa Ana, CA 92701

**Phone:** (714) 558-0303

**Web Address:** <http://www.boystown.org/california>

**Program Description:** Family Support Services provides ongoing support for families struggling with behavioral health issues. The focus is on supporting and educating families about behavioral health and parenting issues to prevent the development of behavioral health problems in other members of the family. Services include group support, weekly peer mentor individual support, educational workshops, a volunteer family mentor network, family matching and parenting classes. The parenting class component utilizes an evidence-based training model called Common Sense Parenting. The parents and/or caregivers commit to 6-weekly, two-hour classes. Child care is provided at several locations with age-appropriate activities.

**Eligibility:** For parenting classes, parents and/or caregivers of children ages 13-18, residing in Orange County who demonstrate a need for parent training. All other Family Support Services are open to individuals and families who need support and/or education due to a loved one struggling with a behavioral health issue.

**Language(s):** English, Spanish, Vietnamese, and Farsi

**Hours of Operation:** Office hours: 8 a.m.–5 p.m., Monday–Friday; Classes offered: 8 a.m.–9 p.m., Monday–Friday

## Gang Reduction Intervention Partnership (GRIP)

**Serving:** Orange County schools and communities

**Facility:** County Contracted – Community Service Programs, Inc.

**Region:** Countywide

**Program Administration Address:** 1221 East Dyer Road, Suite 120, Santa Ana, CA 92705

**Phone:** (949) 724-7034

**Web Address:** <http://www.cspinc.org/Gang%20Reduction>

**Program Description:** In partnership with the Orange County District Attorney's office, Community Service Programs, Inc. provides Gang Reduction Intervention Partnership (GRIP) case management in schools across Orange County. GRIP provides services to 4th through 8th grade youth who display signs of being at risk for gang activity. Schools selected for service include sites with high levels of truancy, discipline issues, and gang proximity. Case-managed youth are enrolled based on individual rates of truancy, disciplinary issues, and poor academic performance in comparison to other students at the school site.

**Eligibility:** Selected school sites in Orange County based on need

**Language(s):** English and Spanish

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## Outreach and Engagement Services

**Serving:** Orange County residents at increased risk of behavioral health conditions

**Facility:** Five County Contractors

**Region:** Countywide

### 1. Child Abuse Prevention Center (CAPC)

**Address:** 500 S. Main St., Ste. 1100, Orange, CA, 92868 **Web Address:** [www.brightfutures4kids.org](http://www.brightfutures4kids.org)

**Phone:** (714) 543-4333

**Hours of Operation:** Administration: Monday-Friday 9 a.m.–5 p.m. Direct service hours: Monday-Friday 9 a.m.–5 p.m. with nights/weekends based on service

### 2. Latino Health Access (LHA)

**Address:** 450 W. 4<sup>th</sup> St., Ste. 130, Santa Ana, CA, 92701 **Web Address:** [www.latinohhealthaccess.org](http://www.latinohhealthaccess.org)

**Phone:** (714) 542-7792

**Hours of Operation:** Administration: Monday-Friday 9 a.m.–5 p.m. Direct service hours: Monday-Friday 9 a.m.–5 p.m. with nights/weekends based on service

### 3. Multi-Ethnic Collaborative of Community Agencies (MECCA)

**Address:** 1505 E. 17<sup>th</sup> St., Ste. 123, Santa Ana, CA, 92705 **Web Address:** [ocmecca.org](http://ocmecca.org)

**Phone:** (714) 202-4750

**Hours of Operation:** Administration: Monday-Friday 9 a.m.–5 p.m. Direct service hours: Monday-Friday 9 a.m.–5 p.m. with nights/weekends based on service

### 4. Orange County Asian Pacific Islander Community Alliance (OCAPICA)

**Address:** 12900 Garden Grove Blvd, Ste. 225, Garden Grove, CA, 92843 **Web Address:** [www.ocapica.org](http://www.ocapica.org)

**Phone:** (714) 636-9095

**Hours of Operation:** Administration: Monday-Friday 9 a.m.–5 p.m. Direct service hours: Monday-Friday 9 a.m.–5 p.m. with nights/weekends based on service

### 5. Western Youth Services (WYS)

**Address:** 131 W. Midway Dr., Anaheim, CA, 92805 **Web Address:** [www.westernyouthservices.org](http://www.westernyouthservices.org)

**Phone:** (714) 517-7107

**Hours of Operation:** Administration: Monday-Friday 9 a.m.–5 p.m. Direct service hours: Monday-Friday 9 a.m.–5 p.m. with nights/weekends based on service

**Program Description:** Outreach and Engagement Services are designed for Orange County residents who are at risk of developing a mental illness or who are displaying early signs of emotional, behavioral, or mental instability or co-occurring substance abuse disorders. The program goals are to prevent the development of mental health conditions and intervene early in their manifestation to reduce risk factors/stressors and prevent conditions from getting worse. While assisting participants in building skills, the program provides support and referrals/linkages to appropriate community resources. Services include, but are not limited to, outreach, education, assessment, short-term case management, educational and life skills classes, support groups, and transportation support.

**Eligibility:** Orange County residents

**Language(s):** English, Spanish, Vietnamese, Farsi, Korean, Arabic, Mandarin, Hmong, and Samoan (interpretation for other languages is available upon request)

## Parent Education and Support Services

**Serving:** Parents and/or caregivers of children, ages 0-12

**Facility:** County Contracted – Orange County Child Abuse Prevention Center

**Region:** Countywide

**Program Administration Address:** 500 S. Main St., Ste. 1100, Orange, CA 92868

**Phone:** (714) 955-6547

**Web Address:** [www.BrightFutures4Kids.org](http://www.BrightFutures4Kids.org)

**Program Description:** Parent Education and Support Services is parent education intended to foster effective parenting skills and family communication including reducing conflict, problem solving, child growth and development, and self-esteem. The intent is to assist in the reduction of child abuse and substance abuse, juvenile delinquency, gang violence, learning disorders, behavior problems, and emotional disturbances. The program utilizes the Community Parent Education (COPE) evidence-based training model. The parents and/or caregivers commit to 10-weekly, two-hour classes. Child care is provided with age-appropriate activities.

**Eligibility:** Parents and/or caregivers of children ages 0-12, residing in Orange County who demonstrate a need for parent training

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 8 a.m.–8 p.m., Monday–Friday, some weekend hours when necessary

## **School Based Behavioral Health Intervention and Support – Early Intervention Services**

**Serving:** Kindergarten through eighth grade students and their parents/family members

**Facility:** County Contracted – University of California, Irvine, Child Development Center School

**Region:** Countywide

**Program Administration Address:** School: 19262 Jamboree Rd., Irvine, CA 92612  
Office: 19722 MacArthur Blvd., Irvine, CA 92612

**Phone:** (949) 824-1800

**Web Address:** [www.cdc.uci.edu](http://www.cdc.uci.edu)

**Program Description:** This program for children in kindergarten through eighth grade includes academic support, social skills development, parent training and academic transitional support services. The program focuses on a regular education school experience while providing modifications and skill development to meet the psychosocial and academic needs of children and families with challenges in attention, behavior and learning, and/or Attention Deficit/Hyperactivity Disorder (ADHD). The program is short term, 12-18 months, after which the child is transitioned to the next academic setting.

**Eligibility:** Please contact program for eligibility criteria

**Language(s):** English, Spanish, Mandarin, Vietnamese, Farsi, Korean, and French

**Hours of Operation:** 8 a.m.–2:30 p.m., Monday–Friday



## School Based Behavioral Health Intervention and Support – Phoenix House

**Serving:** Orange County schools

**Facility:** County Contracted – Phoenix House

**Region:** Orange County

**Program Administration Address:** 1207 E Fruit St, Santa Ana, CA 92701

**Phone:** (800) 251-0921

**Web Address:** <http://www.phoenixhouse.org/>

**Program Description:** School Based Behavioral Health Intervention and Support provides services and curriculum for students and their families for the purpose of preventing and/or interrupting the onset or progression of behavioral health conditions, negative social behaviors, and emotional distress in youth exhibiting early signs of problem behaviors. Services will be delivered to elementary, middle and high schools in school districts that have the highest indicators of behavioral issues, including dropout rates, expulsion, and suspensions. Curriculum will be implemented at the classroom level for all students to explore a positive approach to the school environment. More intensive curriculum will be implemented for students and families based on assessed need.

**Eligibility:** Orange County school sites

**Language(s):** English

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday

## School Based Violence Prevention Education (SBVPE)

**Serving:** All Orange County residents and students

**Facility:** County Contracted – Orange County Department of Education

**Region:** Countywide

**Program Administration Address:** 200 Kalmus Drive, Costa Mesa, CA 92626

**Phone:** (714) 327-1068

**Web Address:** <http://www.ocde.us/PEI/Pages/default.aspx>

**Program Description:** The Orange County Department of Education provides School Based Violence Prevention Education (SBVPE) in schools across Orange County with collaboration among community resources and partners. Violence prevention training and services are intended to reduce school failure and violence in schools, neighborhoods and families. SBVPE programs offer the following three components:

- Safe and Healthy Lifestyles includes programs designed to provide a continuum of prevention and intervention support to provide a safe and healthy environment for youth.

*Safe From The Start:* provides essential knowledge specific to the brain development of young children. This sub-component disseminates scientific research based on how exposure to violence, whether through direct physical impact or witnessing violence, can impact the neurological development of young children. Such exposure can negatively compromise learning and normal cognitive development, as well as social and emotional development.

*Crisis Response Network (CRN):* provides services that are available for public, private and charter schools. CRN coordinates, manages and mobilizes a roster of trained crisis responders who are ready and can assemble to assist schools and the community in times of emergency or need. CRN is a resource for schools and the community for situations that may be a threat and/or crisis to student(s).

- Media Literacy: provides training and support for students, parents and school staff in areas related to the use of digital media, bullying, and cyber-bullying. Programs are designed to decrease opportunities for digital harassment, bullying and exploitation at the student level.
- Conflict Resolution: provides support to students and parents in the development of conflict resolution and peer mediation skills. Training and skill-building activities are available for students to learn and develop needed skills related to solving conflicts at the school level.

**Eligibility:** All schools and community partners in Orange County

**Language(s):** English in all programs. Spanish and Vietnamese are offered in some programs.

**Hours of Operation:** 9 a.m.–5 p.m., Monday–Friday

## School Readiness

**Serving:** Children ages 0-6 and their families

**Facility:** County Contracted – Orange County Child Abuse Prevention Center

**Region:** South Orange County

**Program Administration Address:** 500 S. Main St., Ste. 1100, Orange, CA 92868

**Phone:** (714) 543-4333

**Web Address:** <http://www.brightfutures4kids.org/school-readiness>

**Program Description:** The School Readiness program provides services for children ages 0-6 and their families who are at risk of emotional, behavioral, and/or mental health issues that could prevent them from accessing and/or participating in school. Services include developmental screenings, individualized family plans, and in home case management.

**Eligibility:** Children ages 0-6 and their families, residing in South Orange County, who are at risk of emotional, behavioral, and/or mental health issues. This program works in collaboration with Connect the Tots, which serves North Orange County residents.

**Language(s):** English, Spanish, and Vietnamese

**Hours of Operation:** 9 a.m.–5 p.m., Monday–Friday

## Survivor Support Services

**Serving:** All Orange County residents

**Facility:** County Contracted–Didi Hirsch Mental Health Services

**Region:** Countywide

**Program Administration Address:** 2021 E. 4<sup>th</sup> St., Ste. 204, Santa Ana, CA 92705

**Phone:** (714) 547-0885

**Web Address:**

<http://www.didihirsch.org/suicide-prevention/survivor-support-services-orange-county>

**Program Description:** The Survivor Support Services program provides support for those who have lost a loved one to suicide, and educates the community on suicide prevention and intervention. These services include outreach, crisis support, bereavement groups, individual support, and training. Through a support group model, this program offers emotional support and provides education and information regarding the personal and social impact of suicide. The service is also designed to improve family functioning/communication, identify and understand the factors that promote a survivor’s resilience and strength, provide bereavement services and support, and address issues of stigma and shame.

**Eligibility:** Orange County residents who are family members/loved ones of those who have attempted or died by suicide.

**Language(s):** English, Spanish, Vietnamese, Farsi and other languages as needed

**Hours of Operation:** Administration: 8 a.m.–5 p.m., Monday–Friday and by appointment (group and/or individual hours are determined by participating members)

## Training in Physical Fitness and Nutrition

**Serving:** Individuals 16 years and older that are enrolled in a County-operated or County-contracted Behavioral Health Services program.

**Facility:** County Contracted – Goodwill Industries of Orange County

**Region:** Orange County

**Program Administration Address:** 1601 East St. Andrew Place, Santa Ana, CA 92705

**Phone:** (714) 361-6180

**Web Address:** <http://www.ocgoodwill-fitnesscenter.org/>

**Program Description:** The Goodwill Fitness Center is a 12,000 square foot facility designed for people living with physical disabilities or chronic illness. The Training in Physical Fitness and Nutrition program provides participants with an individualized fitness program and nutrition education classes led by trained, knowledgeable staff.

**Eligibility:** Participants must be enrolled in and referred by a County-operated or County-contracted Behavioral Health Services program.

**Language(s):** English and Spanish

**Hours of Operation:** Administration: 8 a.m. – 5 p.m., Tuesday – Friday  
Fitness Center: 10 a.m.–8 p.m., Tuesday–Friday and 10 a.m. – 2 p.m., Saturday

## Warmline Network Services

**Serving:** All Orange County residents

**Facility:** County Contracted – NAMI Orange County

**Region:** Countywide

**Program Administration Address:** 1633 East 4<sup>th</sup> Street, Suite 218, Santa Ana, CA 92705

**Phone:** (877) 910-WARM or (714) 991-6412

**Web Address:** [www.namioc.org](http://www.namioc.org)

**Program Description:** Warmline Network Services is telephone-based, non-crisis support for anyone struggling with mental health and/or substance abuse issues. The staff providing the services has been through a similar journey, either as a mental health or substance abuse services consumer or as a family member of an individual receiving these services. In addition, the Warmline provides outreach to increase community awareness of crisis and non-crisis services for safety concerns about mental health disorders and suicide.

**Eligibility:** Orange County residents

**Language(s):** English, Spanish, Vietnamese, Farsi and other languages

**Hours of Operation:** 9 a.m.–11 p.m., Monday–Friday; 10 a.m.–11 p.m., Saturday and Sunday

# **Workforce Education and Training (WET)**

## **The Recovery Education Institute**

**Serving:** Orange County residents

**Facility:** County Contracted–Pacific Clinics

**Region:** Countywide

**Address:** 401 S. Tustin Ave., Orange, CA 92866

**Phone:** (714) 244-4322 **Fax:** (714) 244-4330

**Web Address:** <http://www.pacificclinics.org/mhwc.html>

**Program Description:** The Recovery Education Institute provides pre-vocational workshops and student advisement and some college level courses offered through Saddleback Community College, Santiago Canyon College and the Centennial Education Center.

**Eligibility:** Orange County residents age 18 and older who are receiving services from Orange County Health Care Agency- Behavioral Health Services, and family members referred from current services.

**Language(s):** English, Spanish, Vietnamese, Korean and Farsi

**Hours of Operation:** 9 a.m.–9 p.m., Monday–Thursday; 9 a.m.–5 p.m. Friday

## Workforce Education and Training Program

**Serving:** Behavioral Health Services Staff

**Facility:** County Operated

**Region:** Countywide

**Address:** 600 W. Santa Ana Blvd., Ste. 510, Santa Ana, CA 92701

**Phone:** (714) 667-5600 **Fax:** (714) 667-5612

**Web Address:** N/A

**Program Description:** The Workforce Education and Training Program (WET) works to address occupational community-based shortages in the public mental health system. The WET component of MHSA is focused on training staff members with the necessary skill sets to provide services in accordance with MHSA principals, offering education and training that promote wellness, recovery, and resilience to county staff and that of contracting community partners.

Skill building and education are also being provided to prepare and encourage the employment of mental health consumers and family members within the behavioral health system. Effort is also focused on developing and maintaining a culturally responsive bicultural/bilingual workforce.

**Eligibility:** N/A

**Language(s):** English, Spanish, Vietnamese, Farsi, American Sign Language, Chinese Mandarin

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday



## The Office of the Public Guardian

**Serving:** Orange County Residents

**Facility:** County Operated

**Region:** Countywide

**Address:** 1300 S. Grand Ave., Bldg. #C, Santa Ana, CA 92705

**Phone:** (714) 567-7660 **Fax:** (714) 567-7633

**Web Address:** N/A

**Program Description:** The Public Guardian serves the community by providing investigative and fiduciary services to adults who are unable to provide their own basic personal needs due to a severe mental disorder or disabling physical condition. Public Guardian deputies and staff are committed to ensure that individualized personal treatment, supervision and financial oversight is provided so that conservatee achieve their highest level of self-determination, autonomy and independence. The Office of the Public Guardian is dedicated to the physical and financial safety of persons unable to do so on their own that are conserved when there are no viable alternatives to a public conservatorship. The Superior Court determines whether a conservatorship should be established, involving a court process that includes petitioning the court and notifying the proposed conservatee and his or her family of the proceedings. A conservatorship is only established as a last resort through a formal hearing. The Court can appoint the Public Guardian as a conservator of the person only, estate only (for probate) or both person and estate/

**Eligibility: Conservatorship referral** criteria-LPS-Grave disability due to a mental disorder and unable to provide for their food, clothing or shelter. **Probate**-Unable to provide for their food, clothing or shelter due to a disabling medical condition

**Language(s):** English, Spanish, Vietnamese

**Hours of Operation:** 8 a.m.–5 p.m., Monday–Friday